| <b>057 Mayo Clinic Health System - Franciscan Healthcare in La Crosse</b><br>700 West Avenue South |                                |                    | Fiscal Year: 01/01 to 12/31<br>Type: GMS<br>General Medical & Surgical |                |                     |            | County: La Crosse<br>Analysis Area: Southwestern (5B) |         |                  |       |
|--|--------------------------------|--------------------|--|----------------|---------------------|------------|---|---------|------------------|-------|
| La Crosse, WI 54601  | Volume G                       | roup: 6            |  |                |                     |            |   |         |                  |       |
| 608-785-0940   |                                |                    | Contro   | ol: Ot         | ther Not-For-Pro    | ofit       |   |         |                  |       |
|  |                                |                    | All GMS Hospitals  |                | Analysis Area<br>5B |            | Volume Group<br>6                                     |         | FY 2019 vs. 2018 |       |
| Selected Utilization Statistics  | elected Utilization Statistics |                    | Value  | Ratio          | Value               | Ratio      | Value   | Ratio   | FY 2018          | Ratio |
| Occupancy Rate (%)   |                                |                    |  |                |                     |            |   |         |                  |       |
| Adult Medical-Surgical   |                                | 49.4%              | 55.2%  | 0.90           | 45.6%               | 1.08       | 50.7%   | 0.98    | 54.1%            | 0.91  |
| Obstetrics   |                                | 54.7%              | 38.0%  | 1.44           | 53.1%               | 0.08       | 34.4%   | 1.59    | 22.6%            | 2.42  |
| Pediatrics   |                                | 0.0%               | 51.3%  | N/A            | 31.9%               | N/A        | 78.2%   | N/A     | 0.0%             | N/A   |
| Total Hospital   |                                | 49.8%              | 57.4%  | 0.87           | 50.4%               | 0.99       | 54.8%   | 0.91    | 44.5%            | 1.12  |
| Average Census (Patients)  |                                |                    |  |                |                     |            |   |         |                  |       |
| Adult Medical-Surgical   |                                | 38.6               | 26.0   | 1.48           | 16.7                | 2.32       | 27.5  | 1.40    | 45.5             | 0.85  |
| Obstetrics   |                                | 4.4                | 4.9  | 0.89           | 3.6                 | 1.21       | 6.2   | 0.71    | 4.7              | 0.92  |
| Pediatrics   |                                | 0.0                | 1.3  | N/A            | 0.6                 | N/A        | 4.2   | N/A     | 0.0              | N/A   |
| Total Hospital   |                                | 49.8               | 49.0   | 1.02           | 27.5                | 1.81       | 63.1  | 0.79    | 58.7             | 0.85  |
| Average Length of Stay (Days   | 5)                             |                    |  |                |                     |            |   |         |                  |       |
| Adult Medical-Surgical   | ,                              | 4.0                | 4.1  | 0.97           | 4.0                 | 0.98       | 3.6   | 1.09    | 4.2              | 0.95  |
| Obstetrics   |                                | 2.3                | 2.6  | 0.90           | 2.5                 | 0.91       | 2.5   | 0.92    | 2.4              | 0.97  |
| Pediatrics   |                                | 0.0                | 3.3  | N/A            | 2.8                 | N/A        | 3.4   | N/A     | 0.0              | N/A   |
| Total Hospital   |                                | 4.0                | 4.5  | 0.90           | 4.7                 | 0.86       | 4.3   | 0.93    | 4.2              | 0.95  |
| Surgical Operations  |                                |                    |  |                |                     |            |   |         |                  |       |
| Inpatient  |                                | 1,106              | 1,426  | 0.78           | 857                 | 1.29       | 1,501   | 0.74    | 1,343            | 0.82  |
| Outpatient   |                                | 5,060              | 4,581  | 1.10           | 2,753               | 1.84       | 5,596   | 0.90    | 5,416            | 0.93  |
| Inpatient as % of All Surgeri  | es                             | 17.9%              | 23.7%  | 0.76           | 23.7%               | 0.76       | 21.2%   | 0.85    | 19.9%            | 0.90  |
| Outpatient Visits  |                                |                    |  |                |                     |            |   |         |                  |       |
| Non-Emergency Visits   |                                | 315,571            | 144,376  | 2.19           | 121,727             | 2.59       | 193,333   | 1.63    | 312,978          | 1.01  |
| Emergency Visits   |                                | 19,147             | 17,768   | 1.08           | 13,192              | 1.45       | 29,751  | 0.64    | 22,414           | 0.85  |
| Full-Time Equivalents (FTEs)   |                                |                    |  |                |                     |            |   |         |                  |       |
| Administrators   |                                | 89.0               | 23.0   | 3.87           | 14.1                | 6.32       | 31.4  | 2.84    | 78.0             | 1.14  |
| Nurses, Licensed   |                                | 552.7              | 251.3  | 2.20           | 157.2               | 3.52       | 357.1   | 1.55    | 620.7            | 0.89  |
| Ancillary Nursing Personnel  |                                | 50.5               | 39.7   | 1.27           | 21.0                | 2.40       | 53.7  | 0.94    | 42.4             | 1.19  |
| All Other Personnel  |                                | 1,480.6            | 509.3  | 2.91           | 425.8               | 3.48       | 692.3   | 2.14    | 1,561.1          | 0.95  |
| Total FTEs   |                                | 2,172.9            | 823.3  | 2.64           | 618.1               | 3.52       | 1,134.4   | 1.92    | 2,302.1          | 0.94  |
| FTEs per 100 Patient Census  | (Adjusted)                     |                    |  |                |                     |            |   |         |                  |       |
| Administrators   |                                | 41.8               | 17.0   | 2.46           | 12.2                | 3.44       | 16.1  | 2.59    | 33.6             | 1.24  |
| Nurses, Licensed   |                                | 259.6              | 185.7  | 1.40           | 135.8               | 1.91       | 183.4   | 1.42    | 267.7            | 0.97  |
| Ancillary Nursing Personnel  |                                | 23.7               | 29.3   | 0.81           | 18.1                | 1.31       | 27.6  | 0.86    | 18.3             | 1.30  |
| All Other Personnel  |                                | 695.3              | 376.3  | 1.85           | 367.9               | 1.89       | 355.6   | 1.96    | 673.2            | 1.03  |
| Total FTEs   |                                | 1,020.4            | 608.3  | 1.68           | 533.9               | 1.91       | 582.6   | 1.75    | 992.7            | 1.03  |
| Total Hospital:  |                                | Contract with:     |  |                | care-certified S    | wing Beds: |   | Newborn |                  |       |
| Beds Set Up & Staffed  | 100                            | Health Maintenance |  |                | Average Beds Used   |            | 0   | Bassir  | •                | 14    |
| Discharges   | 4,528                          | Organization (HMO  | ) Yes  |                | Discharges          |            | 0   | Total E |                  | 673   |
| Inpatient Days   | 18,191                         | •                  | ,  | Inpatient Days |                     |            | 0   |         |                  | 118   |
|  |                                | Preferred Provider | Yes  |                |                     |            | -   |         | ,- 1,            |       |
|  |                                | Organization (PPO) | )  |                |                     |            |   |         |                  |       |

## **057 Mayo Clinic Health System - Franciscan Healthcare in La Crosse** La Crosse, WI 54601

|                                      | Level of | Beds Set Up<br>& Staffed | Discharges & | Patient Days | Occupancy | Average<br>Census | Average<br>Length of Stay |  |
|--------------------------------------|----------|--------------------------|--------------|--------------|-----------|-------------------|---------------------------|--|
| Inpatient Service Area               | Service* | 12/31/2019               | Transfers**  | of Care      | Rate (%)  | (Patients)        | (Days)                    |  |
| General Medical-Surgical             |          |                          |              |              |           |                   |                           |  |
| Adult Medical-Surgical, Acute        | 1        | 78                       | 3,549        | 14,077       | 49.4%     | 38.6              | 4.0                       |  |
| Orthopedic                           | 2        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Rehabilitation & Physical Medicine   | 2        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Hospice                              | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Acute Long-Term Care                 | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Other Acute                          | 5        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Pediatric, acute                     | 2        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Obstetrics                           | 1        | 8                        | 694          | 1,597        | 54.7%     | 4.4               | 2.3                       |  |
| Psychiatric                          | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Alcoholism/chemical dependency       | 5        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| ICU/CCU                              |          |                          |              |              |           |                   |                           |  |
| Medical-Surgical Intensive Care      | 1        | 14                       | 214          | 1,648        | 32.3%     | 4.5               | 7.7                       |  |
| Cardiac Intensive Unit               | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Pediatric Intensive Care             | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Burn Care                            | 5        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Mixed Intensive Care                 | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Step-Down (Special Care)             | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Neonatal Intensive/Intermediate Care | 3        | 0                        | 71           | 869          | 0.0%      | 2.4               | 12.2                      |  |
| Other Intensive Care                 | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Subacute care                        | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |
| Other inpatient                      | 3        | 0                        | 0            | 0            | 0.0%      | 0.0               | 0.0                       |  |

Note: data should be used only in rows; do not summarize columns. \*\* Transfers, which may be estimated, refer only to those between units.

\* 1 = Provided-Distinct Unit, 2 = Provided-Not Distinct Unit, 3 = Available in Network 4 = Contracted, 5 = Service Not Provided

|   | Number    | Number    | Number |                                       |       | Number    | Number    | Number  |
|---|-----------|-----------|--------|---------------------------------------|-------|-----------|-----------|---------|
| Occupation                                  | Full-Time | Part-Time | FTE    | Occupation                            |       | Full-Time | Part-Time | FTE     |
| Administrators/Assistant Administrators     | 89        | 0         | 89.0   | Surgical Personnel                    |       | 15        | 18        | 25.1    |
| Physicians & Dentists                       | 139       | 53        | 165.0  | Radiological Services Personnel       |       | 29        | 35        | 51.8    |
| Medical & Dental Residents                  | 18        | 0         | 18.0   | Sonographers                          |       | 6         | 16        | 15.8    |
| Dental Hygienists                           | 0         | 0         | 0.0    | Respiratory Therapists                |       | 4         | 25        | 17.5    |
| Registered Nurses                           | 209       | 349       | 430.7  | Occupational Therapists               |       | 5         | 6         | 8.2     |
| Certified Nurse Midwives                    | 6         | 0         | 6.0    | Occupational Therapy Assistants/Aides |       | 1         | 3         | 2.6     |
| Licensed Practical Nurses                   | 37        | 36        | 60.3   | Physical Therapists                   |       | 12        | 10        | 17.1    |
| Ancillary Nursing Personnel                 | 15        | 69        | 50.5   | Physical Therapy Assistants/Aides     |       | 8         | 17        | 11.9    |
| Medical Assistants                          | 28        | 26        | 46.3   | Recreational Therapists               |       | 1         | 2         | 1.8     |
| Physician Assistants                        | 19        | 10        | 21.7   | Dietitians & Nutritionists            |       | 5         | 4         | 7.7     |
| Nurse Practitioners                         | 28        | 8         | 31.2   | Psychologists                         |       | 2         | 2         | 3.6     |
| Certified Registered Nurse Anesthetists     | 14        | 10        | 20.5   | Social Workers                        |       | 19        | 13        | 23.9    |
| Clinical Nurse Specialists                  | 4         | 0         | 4.0    | All Other Health Professionals        |       | 0         | 0         | 0.0     |
| Health Info Mgmt-Administrators/Technicians | 51        | 0         | 51.0   | All Other Personnel                   |       | 771       | 286       | 918.1   |
| Pharmacy Personnel                          | 29        | 22        | 36.9   |                                       | Total | 1,585     | 1,042     | 2.172.9 |
| Clinical Laboratory Personnel               | 21        | 22        | 36.9   |                                       |       | ,         | ,- —      | ,       |

## 057 Mayo Clinic Health System - Franciscan Healthcare in La Crosse

| 057 Mayo Clinic Health System               | - Franciscan Healthcare | in La Crosse            |                                      |             |                                  |                                       |              |             |                  |          |
|---|-------------------------|-------------------------|--------------------------------------|-------------|----------------------------------|---------------------------------------|--------------|-------------|------------------|----------|
| La Crosse, WI 54601                         |                         |                         | All GMS Hospitals                    |             | Analysis Area                    |                                       | Volume Group |             | FY 2019 vs. 2018 |          |
| Selected Financial Statistics               | FY 2019                 | Value                   | Ratio                                | 5B<br>Value | Ratio                            | 6<br>Value                            | Ratio        | FY 2018     | Ratio            |          |
| Gross Revenue as % of Total                 | Gross Patient Revenue   |                         |                                      |             |                                  |                                       |              |             |                  |          |
| Medicare                                    | \$448,136,738           | 50.5%                   | 46.3%                                | 1.09        | 45.4%                            | 1.11                                  | 41.9%        | 1.21        | 49.4%            | 1.02     |
| Medical Assistance                          | \$85,869,733            | 9.7%                    | 13.6%                                | 0.71        | 9.5%                             | 1.02                                  | 19.2%        | 0.50        | 10.3%            | 0.94     |
| Commercial                                  | \$313,911,247           | 35.4%                   | 35.3%                                | 1.00        | 37.9%                            | 0.93                                  | 35.7%        | 0.99        | 36.3%            | 0.97     |
| All Other                                   | \$40,075,121            | 4.5%                    | 4.8%                                 | 0.94        | 7.2%                             | 0.63                                  | 3.3%         | 1.38        | 4.1%             | 1.11     |
| Deductions as % of Total Gro                |                         |                         |                                      |             |                                  |                                       |              |             |                  |          |
| Medicare                                    | \$333,540,551           | 37.6%                   | 34.9%                                | 1.08        | 32.9%                            | 1.14                                  | 32.2%        | 1.16        | 37.2%            | 1.01     |
| Medical Assistance                          | \$66,763,044            | 7.5%                    | 10.4%                                | 0.73        | 7.4%                             | 1.01                                  | 14.2%        | 0.53        | 8.0%             | 0.94     |
| Commercial                                  | \$98,313,167            | 11.1%                   | 14.7%                                | 0.75        | 15.7%                            | 0.70                                  | 13.6%        | 0.81        | 11.4%            | 0.97     |
| Charity Care                                | \$10,077,135            | 1.1%                    | 1.0%                                 | 1.18        | 0.8%                             | 1.34                                  | 1.0%         | 1.11        | 0.8%             | 1.35     |
| Bad Debt                                    | \$5,481,136             | 0.6%                    | 1.1%                                 | 0.58        | 1.0%                             | 0.63                                  | 1.2%         | 0.53        | 0.7%             | 0.83     |
| All Other                                   | \$26,651,742            | 3.0%                    | 2.2%                                 | 1.39        | 4.8%                             | 0.62                                  | 1.5%         | 1.97        | 2.1%             | 1.45     |
| Total Deductions                            | \$540,826,775           | 60.9%                   | 64.2%                                | 0.95        | 62.7%                            | 0.97                                  | 63.7%        | 0.96        | 60.3%            | 1.01     |
| Other Revenue & Net Gains o                 |                         |                         |                                      |             |                                  |                                       |              |             |                  |          |
| Other Revenue as % of Tota                  |                         | 3.1%                    | 5.5%                                 | 0.57        | 20.1%                            | 0.16                                  | 3.9%         | 0.80        | 6.7%             | 0.47     |
| Net Gains/Losses as % of N                  |                         | 129.8%                  | 13.2%                                | 9.85        | 47.1%                            | 2.75                                  | 14.4%        | 9.03        | 12.4%            | 10.45    |
| Expenses as % of Total Expe                 |                         |                         |                                      |             |                                  |                                       |              |             |                  |          |
| Salary/Fringe Benefits                      | \$221,010,538           | 61.4%                   | 44.0%                                | 1.39        | 56.2%                            | 1.09                                  | 44.1%        | 1.39        | 63.6%            | 0.96     |
| Supplies & Services                         | \$120,746,160           | 33.5%                   | 49.2%                                | 0.68        | 38.9%                            | 0.86                                  | 48.5%        | 0.69        | 32.2%            | 1.04     |
| Capital Component                           | \$18,381,333            | 5.1%                    | 6.8%                                 | 0.75        | 4.9%                             | 1.04                                  | 7.4%         | 0.69        | 4.2%             | 1.22     |
| Fiscal Statistics                           | ¢10,001,0001            | 0.170                   | 0.070                                | 0.10        |                                  |                                       |              | 0.00        |                  |          |
| Operating Margin (%)                        |                         | -0.5%                   | 9.1%                                 | N/A         | 6.1%                             | N/A                                   | 9.4%         | N/A         | 6.2%             | N/A      |
| Total Hospital Net Income (%)               |                         | 1.6%                    | 10.3%                                | 0.16        | 10.9%                            | 0.15                                  | 10.8%        | 0.15        | 7.0%             | 0.23     |
| Return on Equity (%)                        |                         | 2.7%                    | 6.0%                                 | 0.45        | 8.9%                             | 0.30                                  | 4.3%         | 0.63        | 9.0%             | 0.30     |
| Current Ratio                               | 6.2                     | 4.7                     | 1.32                                 | 25.9        | 0.24                             | 4.3                                   | 1.45         | 5.9         | 1.05             |          |
| Days in Net Patient Accounts Receivable     |                         | 59.0                    | 64.0                                 | 0.92        | 63.0                             | 0.94                                  | 85.1         | 0.69        | 64.4             | 0.92     |
| Average Payment Period                      |                         | 15.2                    | 56.5                                 | 0.32        | 13.4                             | 1.13                                  | 80.6         | 0.19        | 14.5             | 1.05     |
| Equity Financing (%)                        |                         | 48.9%                   | 69.2%                                | 0.27        | 87.1%                            | 0.56                                  | 65.0%        | 0.75        | 61.7%            | 0.79     |
| Long-Term Debt to Equity R                  | atio                    | -0.970<br>0.0           | 0.3                                  | N/A         | 0.1                              | N/A                                   | 0.4          | 0.75<br>N/A | 0.0              | N/A      |
| Times Interest Earned                       | allo                    | 2.4                     | 13.4                                 | 0.18        | 31.0                             | 0.08                                  | 11.7         | 0.20        | 378.0            | 0.01     |
| Total Asset Turnover                        |                         | 1.7                     | 0.6                                  | 2.89        | 0.8                              | 2.14                                  | 0.4          | 4.23        | 1.3              | 1.30     |
| Average Age of Plant (Years                 | •)                      | 14.1                    | 12.6                                 | 1.12        | 9.2                              | 1.54                                  | 14.3         | 0.99        | 14.4             | 0.98     |
| Increase (Decrease) Total N                 |                         | 2.5%                    | 7.3%                                 | 0.35        | 3.8%                             | 0.66                                  | 7.2%         | 0.35        | 16.4%            | 0.98     |
| Outpatient Gross Revenue (                  |                         | 76.5%                   |                                      |             | 79.1%                            | 0.00                                  | 66.6%        | 1.15        | 73.4%            | 1.04     |
| Net Revenue Statistics                      |                         | 70.37                   | 63.3%                                | 1.21        | 79.170                           | 0.97                                  | 00.076       | 1.13        | 73.470           | 1.04     |
| Inpatient Net Revenue per D                 | Vischargo               | \$15,098                | \$16,906                             | 0.89        | \$15,344                         | 0.98                                  | \$15,576     | 0.97        | \$17,884         | 0.84     |
| Inpatient Net Revenue per L                 |                         | \$3,745                 | \$3,675                              | 1.02        | \$3,493                          | 1.07                                  | \$3,515      | 1.07        | \$4,033          | 0.84     |
| • •   |                         | \$849                   | \$703                                | 1.02        | \$855                            | 0.99                                  | \$685        | 1.24        | \$758            | 1.12     |
| Outpatient Net Revenue per                  |                         | φ0 <del>4</del> 9       |                                      |             | \$000                            | 0.99                                  |              |             |                  | 1.12     |
| Income Statement                            |                         |                         |                                      | sets        | <b>*</b> 4 <b>*</b> 4 <b>* *</b> |                                       |              | ties & Fun  | d Balances       |          |
| Gross Patient Revenue (GPR)                 | \$887,992,839           | Cash & Cash Equivalents |                                      |             | \$18,162                         | Current Liabilities                   |              |             | \$14,463,084     |          |
| Less Deductions                             | \$540,826,775           |                         | t Receivables                        |             | \$56,102,796                     | Long-Term Debt                        |              |             | \$0              |          |
| Net Patient Revenue \$347,166,064 Other Rec |                         | eivables                |                                      | \$2,913,497 |                                  |                                       | \$96,001,497 |             |                  |          |
| Plus Other Revenue \$11,217,835             |                         |                         |                                      |             |                                  | Subtotal                              |              |             | \$110            | ,464,581 |
|   |                         |                         | dings & Equipment (Net) \$99,330,774 |             |                                  | · · · · · · · · · · · · · · · · · · · |              |             | <b>.</b>         |          |
| Less Expenses                               | \$360,138,031           | Other Asse              | er Assets \$5                        |             |                                  | Unrestricted Fund Balance             |              |             |                  | ,871,067 |
| Non-Operating Gains/Losses                  | \$7,632,740             |                         |                                      |             |                                  | Restricted Fund Balance               |              |             |                  | ,071,458 |
| Net Income                                  | \$5,878,608             | Total Asset             | ets \$216,335,647                    |             |                                  | Total Liabilities & Fund Balance      |              |             | \$216,335,647    |          |