

Survey Submission and Compliance Manual



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II.ABOUT US

The **WHA Information Center** is dedicated to collecting, analyzing, and disseminating complete, accurate and timely data and reports about charges, utilization, quality and efficiency provided by Wisconsin hospitals, ambulatory surgery centers and other healthcare providers.

WHA Information Center (WHAIC) is a wholly owned subsidiary of the Wisconsin Hospital Association.

III.WHAIC POLICY STATEMENT

WHAIC was started in 2003 and has a strong heritage of meeting the ever-changing, broad-based needs of health care stakeholders statewide. From helping hospitals and ambulatory surgery centers submit data in compliance with state mandates – to providing data sets, tools, reports and analytic services to health care providers and patients – WHAIC remains committed to serving our customers and maximizing the value that can be realized from Wisconsin's health care data.

The WHAIC team is dedicated, innovative and has the passion and expertise that a committed health care data program demands. We have years of experience helping health care stakeholders throughout Wisconsin meet their data and analytics challenges and we continue to develop our products and services to meet the changing needs of our customers.

The WHA Information Center is dedicated to collecting, analyzing, and disseminating complete, accurate and timely data and reports about charges, utilization, quality and efficiency provided by Wisconsin hospitals, ambulatory surgery centers and other health care providers.

IV. STATUTE AND DEFINITIONS

All Wisconsin Medicare certified, hospitals, including psychiatric hospitals, are required to report survey data to the Wisconsin Hospital Association Information Center (WHAIC) annually, based on their Fiscal Year End.

WHAIC collects data pursuant to <u>Chapter 153</u> of the State Statutes and subject to all terms and conditions as described in ss. <u>DHS 120</u>. Failure to comply with the reporting requirements may result in financial penalties to the organization.

Each facility is responsible for compliance with survey data submission. Each facility is assigned a 3-digit facility ID number that will be used to communicate with us and submit facility data in our data collection system. For information on how your data is used in our on-line publications, PricePoint, discharge data sets and other data deliverables contact Brian Competente.

V.SURVEY DUE DATES AND EXTENSIONS

WHAIC operates under the statute of authority of <u>Chapter 153</u>, administrative rule <u>DHS 120.12</u> explains the data submission procedures and any fines/forfeitures that may be incurred from neglecting to submit, validate, and affirm the survey data.

Per the statute, "every hospital shall annually file with the department within 120 calendar days following the close of the hospital's fiscal year." For timelines specific to your calendar year, see the <u>survey calendar section</u>.

1. SURVEY CALENDAR

The <u>survey calendar</u> shows the due dates of all required upcoming submissions. Our goal is to get hospital compliance by these due dates so that we may comply to our obligation to release the publications.

Sections of the calendar are divided by Fiscal Year End. Each hospital has a standard submission deadline but may file for an extended submission deadline by submitting an extension request via the survey application.

Most hospitals are also required to submit a Medicare Cost Report. Due dates for the Medicare Cost Report are included on the calendar and are also due based on Fiscal Year End. Submission of the Medicare Cost Report survey is done via the survey app and a copy of worksheet C must be uploaded under data deliverables.

Hospital / Health System Survey Submission - Fiscal Year End Dates

Surveys open for submission on November 1

Annual, Fiscal, Personnel & Uncompensated

*Medicare Cost Report

*Health System Survey

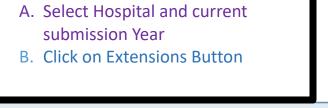
MARCH - JUNE FYE* (APR/July 1 FY)	
March – June FYE Extension Request Deadline	12/13/22
March - June Standard Submission Deadline	12/21/22
March - June Extended Submission Deadline (Submit request by deadline)	01/31/23
March - June Affirmation Deadline	02/15/23
JULY - SEPTEMBER FYE (OCT 1 FY)	
July - September FYE Extension Request Deadline	01/23/23
July - September FYE Standard Submission Deadline	01/31/23
July - September FYE Extended Submission Deadline (Submit request by deadline)	03/02/23
July - September Affirmation Deadline	03/16/23
DECEMBER FYE (JAN 1 FY)	
December FYE Extension Request Deadline	04/21/23
December FYE Standard Submission Deadline	05/02/23
December FYE Extended Submission Deadline (Submit request by deadline)	06/02/23
December FYE Affirmation Deadline	06/16/23

- The above timeline reflects adjusted (some combined) survey submission timelines to benefit hospitals to improve efficiency and
 prevent/reduce duplication of work and requests for additional time. If you are part of a state or county facility please note the
 adjusted timeline accounts for additional time allowed for in the statute.
- . Medicare Cost Report (MCR) complete survey and upload your MCR accordingly as applicable. For more information see MCR Manual.
- *Health System Survey completion is now included in FYE timeline. If your facility is part of a system located in Wisconsin, please locate
 your 900 series facility ID in the facility drop down list to complete your system survey for WI only.

2. FILING FOR AN EXTENSION

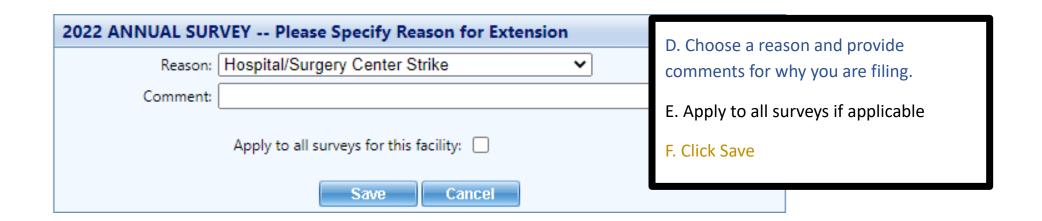
Under administrative rule DHS 120.12, WHAIC has the authority to grant extensions for up-to 30 days.

To file an extension, you must have access to the WHAIC portal Survey Submission.

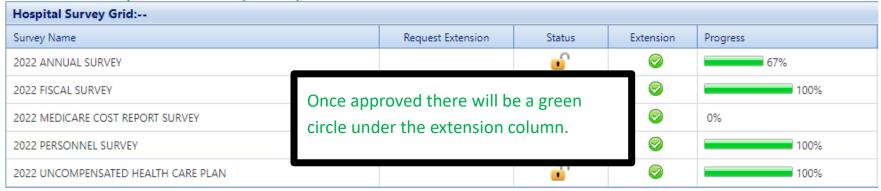




Hospital Survey Grid:					
Survey Name	Re	Request Extension Status			
2022 ANNUAL SURVEY		C. Click on the paper and pencil icon under "Request Extension.			
2022 FISCAL SURVEY					
2022 MEDICARE COST REPORT SURVEY					
2022 PERSONNEL SURVEY		= /	•		
2022 UNCOMPENSATED HEALTH CARE PLAN		= /	<u> </u>		



000 - Wisconsin Hospital Association -- (Madison), FY End: 12/31

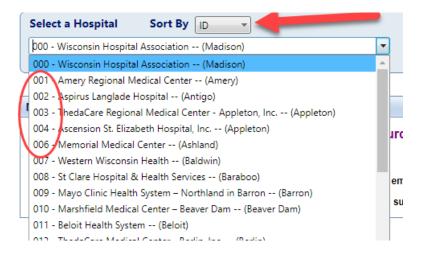


VI.WEBSITE & COMMUNICATIONS

This section provides resources available to help with submission of your annual surveys.

3. COMMUNICATING WITH WHAIC

When emailing WHAIC please include the 3-digit ID number in the subject line and body. The ID can be located in the select a hospital dropdown menu in the survey application (shown here) and in the survey manual.



4. WEBSITE

The WHAIC Website contains all information pertaining to the Information Center in tiles set up to help make your survey submission successful.

The <u>WHAIC Survey</u> site provides information to assist hospitals with submission, validation, and affirmation of data. Hospitals can find manuals, newsletters, training materials, the survey calendar, and more on this site.

Surveys

All Wisconsin licensed, Medicare certified, hospitals, including psychiatric hospitals are required to submit survey data on an annual basis to the Wisconsin Hospital Association Information Center (WHAIC). Submissions include data in areas such as utilization, fiscal, and personnel to be used in publications, datasets, and workforce development. WHAIC collects data pursuant to Chapter 153 of the Wisconsin State Statutes and subject to all terms and conditions as described in ss. DHS120.





View Full Calendar

5. MEDIA

If you or a representative from your facility receives inquiries or questions about the data or publications we produce, refer the external party to the WHAIC Vice President or Director of Operations. WHAIC would like the opportunity to address any questions your facility may receive from an external party (newspaper, insurance company, researcher or other news outlet, etc.)

VII.PORTAL ROLES AND REGISTRATION

WHAIC does not add new users. If a new user needs access to the portal, they must select a survey role and follow <u>registration instructions</u>. Registrants will be approved within 24-48 hours unless there is a question about the registration.

Primary contacts will receive notification of all newly registered Portal users. The portal site is for uniquely registered users only. Registered users should *never share their Username or Password* with others. Use of the system without authority, or in excess of authority, is strictly prohibited.

6. SURVEY ROLES

Click here for full details about each role and step-by-step registration instructions.

Survey Roles – designations assigned by the facility to manage and oversee statutorily required and timely survey submissions and corrections to the annual surveys.

The Survey site is for authorized users only. Individual users must have their own login. Registered users agree use of Survey application and Secure Portal system without authority, or in excess of your authority, is strictly prohibited.

 Survey Primary – This person will receive all communications regarding the survey and have access to all survey reports and functions as requested.

Recommended for users involved in submission process who need regular communications with WHAIC and have authorization to sign off on survey data (CFO, CEO or delegate)

 Survey Secondary – This person has access to all survey reports and functions, but only receive certain communications from WHAIC if the primary contact fails to respond.

Recommended for C-Suite individuals who delegate primary responsibility, but need occasional survey access and access to view or sign off on affirmation statement

Survey (Standard User) – This person has access to registered surveys, but no access to reports.

Recommended for individuals who submit only portions of the survey and/or have limited authority or knowledge of each part of the process.

7. HOW TO REGISTER

A. To register, open site https://portal.whainfocenter.com in your web browser and click "Register":



B. CAPTCHA phrase will display on the screen to defeat automated registrations.



C. Register for "Annual Hospital Survey"

Please check the box(es) below which apply to you (click underlined links for more information):

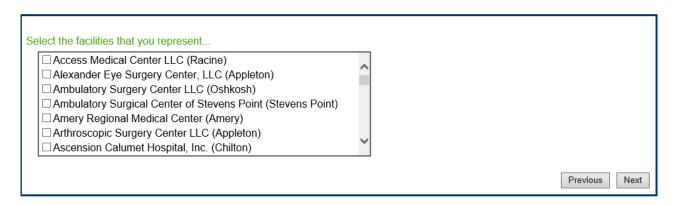
	Register For	Definition
	Wlpop	I will be submitting and/or editing Wisconsin hospital or ambulatory surgery center discharge data
0	Facility-Specific Reports	Check this box if you are registering as a: • WIpop Primary or Secondary Contact (also check WIpop above) • Recipient of Quality Reports
~	Annual Hospital Survey	<u>I submit, verify, review and/or sign off on the annual surveys including Hospital Fiscal Survey, Uncompensated, Personnel, and Medicare Cost Report Surveys</u>
	Kaavio	I will be using the Kaavio data analysis tool
	Psych Bed Locator	I will use the utility tool to submit bed availability for emergency staff seeking an inpatient psychiatry bed
	Hospital Utilization Report	I will be submitting the Hospital Utilization Report (aka Milwaukee Report) for my facility(s)
	Hospital Rate Increase	I will be submitting the Hospital Rate Increase notices for my facility(s)
	Physician Review	I am a physician and would like to receive my quarterly patient reports
	Other Download Files	None of the above apply, but I occasionally receive or purchase data from the WHA Information Center

Be mindful that some users may have multiple roles such as WIpop and Annual Hospital Survey or Hospital Rate Increases. Be sure to register for the roles you will need.

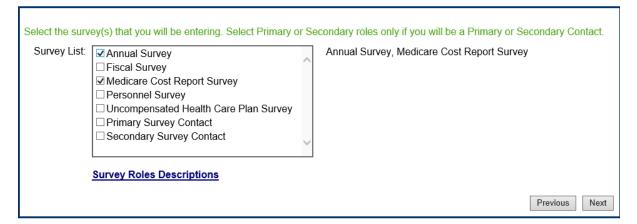
D. Choose **ALL hospital(s)** that you will be submitting data for.

^{*}User access can be upgraded / downgraded at any time. The Primary contact emails WHAIC whainfocenter@wha.org with instructions.

^{*}Surveys are only submitted by the hospitals but note that surgery centers are also shown on this list because of the other data we collect.



E. Select **ALL survey(s)** you will be entering. Select Primary or Secondary Role only if you will be the Primary or Secondary Contact. WHAIC communicates with the Primary contact. See the Survey Roles Descriptions for more information.



NOTE: Choosing Primary Survey Contact automatically assigns all 5 surveys. If you are not responsible for all surveys, uncheck those that are not applicable to you. Select the survey(s) that you will be entering. Select Primary or Secondary roles only if you will be a Primary or Secondary Contact. Choosing Primary Survey Contact automatically assigns all 5 surveys. If you are not responsible for all 5 surveys, uncheck those that are not applicable to you. Survey List: Annual Survey Annual Survey, Fiscal Survey, Medicare Cost Report Survey, Personnel Survey, Uncompensated Health ✓ Fiscal Survey Care Plan Survey, Primary Survey Contact ✓ Medicare Cost Report Survey ✓ Personnel Survey ✓ Uncompensated Health Care Plan Survey ✓ Primary Survey Contact If you will be responsible for submitting the Health System ☐ Secondary Survey Contact Survey, please select your system: I will not be submitting the Health System Survey **Survey Roles Descriptions** Previous Next

Also note that selecting Primary Survey Contact brings up a question regarding the Health System Survey. If you are part of a Hospital System and will be submitting the Health System Survey, choose your system from the dropdown.

If you will be responsible for submitting the Health System Survey, please select your system:



Finally, you will be asked to complete the Registration Details and then press "Create Account":

Personal Details				
First Name:				
Last Name:				
Email:				
Title:				
Phone:		XXX-XXX-XXXX		
Phone Extension:	(optional)			
Fax) 2000-2000-20000 (0	optional)	
Username and Password				
Username:			(only alphanumeric, please no email)	
Password:				
Passwords must be at least 8	3 characters, including 1 up	percase, 1 lowerd	case, 1 digit and 1 special character: @#_*~\$^&=%+	
Confirm Password:				
Security Question:				
Security Answer:				
	Previous			Create Account

Once the account has been activated an auto-generated email is sent with the permissions assigned to the user and the primary contact. If you do not receive a response from WHAIC within 5 days, contact us for further follow up.

8. REACTIVATING A DEACTIVATED ACCOUNT

Survey accounts deactivate after 15 months of inactivity. Reregistering is not necessary, please contact WHAIC to reactivate.

If your account is deactivated, **contact** <u>whainfocenter@wha.org</u> **to reactivate an account.** To maintain account security and privacy practices do not use someone else's login.

VIII.WHERE DOES MY SURVEY SUBMISSION GO?

Annual Survey
☐ Collects hospital information — Part of a system, type of hospital, certifications, etc. Reports the services that are provided
at the hospital, number of beds, utilization, FTEs, and physicians.
Guide to Wisconsin Hospitals, Custom Reports & Workforce Development
Fiscal Survey
 Collects information on revenue and expense figures, gross patient charges and contractual adjustments by payer, balance
sheet figures, and charity care and bad debt.
Guide to Wisconsin Hospitals & the Uncompensated Health Care report
Uncompensated Health Care
 Collects definitions related to eligibility for uncompensated care; income thresholds for financial assistance; and policies
and procedures determining a patients' ability to pay.
Uncompensated Health Care Survey
Personnel Survey
"Addendum" to Annual Survey
 Collects vacancies of select employee categories; number of employees 55 and over; number of employee separations;
Custom Reports & Workforce Development
Medicare Cost Report Schedule C
☐ Used to calculate hospital tax

IX.ENTERING SURVEY DATA INTO THE PORTAL

Where possible we try to utilize information from the previous year. All other questions are manually entered annually. Utilize the <u>survey website</u> for more information. An example of auto-filled questions in the Annual Survey is the Communications Contact and Reporting Period.

Communications Contact and Reporting Period

A. Identify the main primary contact responsible for communications relate	ed to the data Suzy Staudenmayer
B. Indicate the beginning of your current fiscal year 01/01/21	
C. Reporting period begin date 01/01/20	Reporting period end date 12/31/20
D. Were you in operation 12 full months at the end of your reporting perio	d?
● Yes ○ No	
If no, number of days open during reporting period	

9. PORTAL ACCESS REQUIRED

Portal access is required to enter survey data. For more information on roles and registration see section VII. Portal Roles and Registration.

10. ACCESSING HISTORICAL SURVEY DATA

Survey submitters may review the data from the previous year through the survey application on the WHAIC portal.

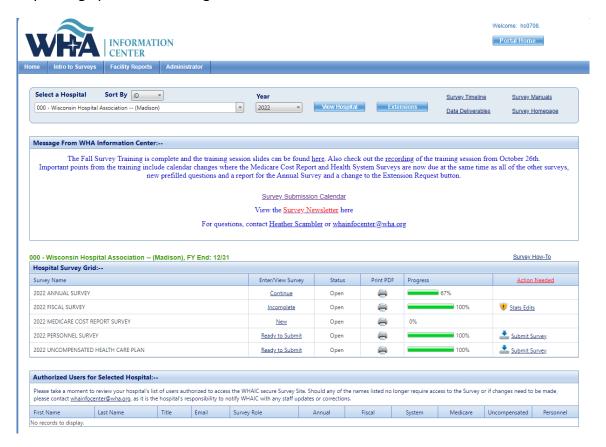


11. SURVEY APPLICATION AND ENTERING DATA

To use the survey application, access to the <u>portal</u> is needed. For more information on roles and registration for the portal, see section <u>VII. Portal</u> Roles and Registration.

Once you login to the portal, click Survey Submission and it will take you to a home screen much like this. The links in the top right corner take you to the survey timeline, manuals, data deliverables (where you will sign your affirmation and upload your Medicare Cost Report Schedule C), and to the main survey website.

You will also notice a message center. This area shows up-to-date information on what is upcoming or happening now for surveys. Often you will see information about the surveys being opened or training information listed here.



Choose your hospital from the select a hospital listing. Select the hospital, the year, and View Hospital. You may sort by name or 3-Digit ID to find your facility.





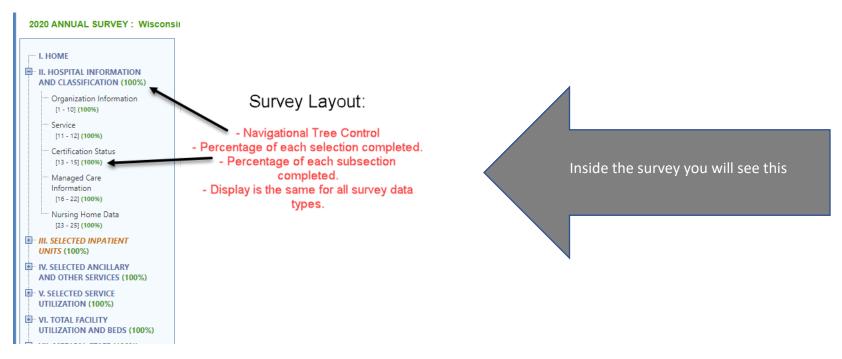
The 3-digit ID is a unique 3-digit identification number assigned to each facility by WHAIC. This number should be included in email communications or correspondence with WHAIC.

You will notice this ID in the Select a Hospital drop-down and you can also access the full list here. Please include this number in the subject line when contacting WHAIC.

In the hospital survey grid, under the message center, you will enter your surveys.

- Click New to begin entering surveys.
- Continue takes you back to where you left off if you have already started the survey.
- Incomplete means that surveys are done, but not submitted.
- Submitted YOU'RE DONE!

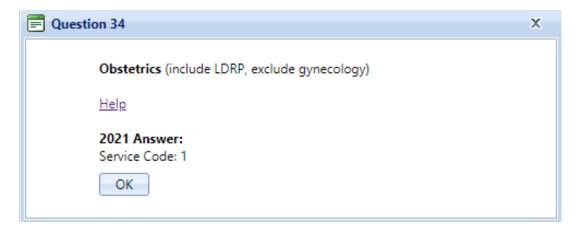




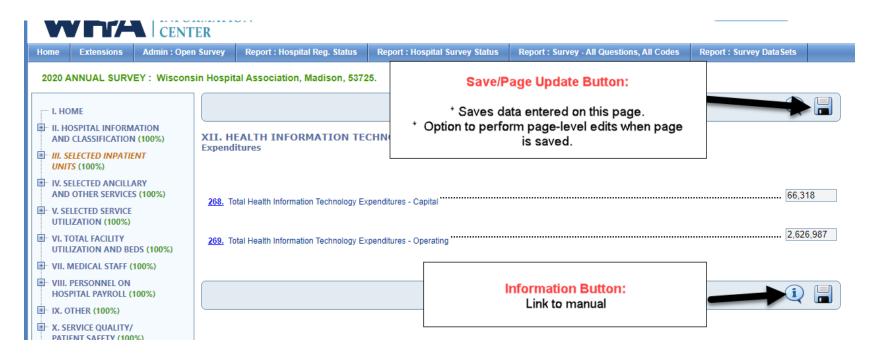
Questions inside the surveys have additional details when clicking on the line number.



In the picture below, the help link takes you to the particular section in the manual to help answer any questions. This section also provides answers given to the particular question in the previous year's survey.



The data should auto save, but you may also click the save icon.



After saving you will get the opportunity to view and correct edits on that page or moving on and completing the survey and completing edits at the end. It can be a Hard Edit, Soft Edit and/or Statistical Comparison Edit.

- o Hard Edit Mathematical or logical error: Edit that must be fixed to submit survey (e.g., fiscal survey line 1 + line 4 must equal line 5). Will show up in red inside the survey.
- o Soft Edit Possible error; values imply unusual situation: Edit that must be verified to submit survey. (e.g., annual survey line 160 Admissions are more than 3% higher/lower than inpatient days in Section III. Are you sure?). Will show up in orange inside the survey.
- o Statistical Comparison Possible error; values are substantially different than reported in previous survey. Edits run after hard and soft edits are addressed. If value is 30% more or less than submitted in previous year, an edit will appear. (e.g., if total gross revenue is \$1.0 million for FY 2016 and \$1.3 million for FY 2017, an edit will appear). Will show up as purple inside the survey. If the edit is bypassed, but needs further explanation, it will show up as an Action Edit on your affirmation statement.

The order of things for survey is:

User fills out survey and hits the save button, which triggers the validation process (starting with Hard Edits).

After they complete the Hard Edits and hit the save button it triggers validation for Soft Edits.

After they complete the Soft Edits and hit the save button, it does the same for stat edits.

The thing that's different with Stat Edits, is that there isn't a list of rules stored in the SQL database like the Hard/Soft edits have. This is a check within the application where every single question/answer gets funneled into a function that checks the following:

- 1) Is the Current Year and Previous Year answer numerical? If yes, it is POSSIBLE for it to have a stat edit and goes on to step 2.
- 2) Is the Current Year greater than or less than +/- 30% of the Previous Year answer? If yes, then the stat edit will show.

If the difference between Current Year and Previous Year is +/- 30% AND more than +/- 5, the stat edit will trigger.

12. SUBMITTING AND REOPENING SURVEYS

The column header will change to Complete once you have reviewed and/or fixed all edits and clicked Submit Survey on all surveys. Notice the surveys will have a thumbs up when fully submitted.

000 - Wisconsin Hospital Association -- (Madison), FY End: 12/31 Survey How-To Hospital Survey Grid:--Survey Name Enter/View Survey Status Print PDF Progress Complete 2020 ANNUAL SURVEY Submitted View Only Closed Reopen 2020 FISCAL SURVEY Submitted View Only Closed Reopen 2020 MEDICARE COST REPORT SURVEY View Only Closed Reopen Submitted 2020 PERSONNEL SURVEY View Only Closed Reopen Submitted Submitted 2020 UNCOMPENSATED HEALTH CARE PLAN View Only Closed Reopen 100%

Click **Reopen** on the applicable survey if information needs to be changed or updated. * Please note: Once surveys are reopened or changed, you will need to go back through the edit process and resubmit your surveys and complete a new affirmation statement.

000 - Wisconsin Hospital Association (Madison), FY End: 12/31									
Hospital Survey Grid:									
Survey Name	Enter/View Survey	Status	Print PDF	Progress	Complete				
2020 ANNUAL SURVEY	<u>View Only</u>	Closed Reopen		100%	▲ Submitted				
2020 FISCAL SURVEY	Many Only	ed <u>Reopen</u>		100%	👍 Submitted				
2020 MEDICARE COST REPORT SURVEY	<u>View Only</u>	Closed <u>Reopen</u>		100%	👍 Submitted				
2020 PERSONNEL SURVEY	<u>View Only</u>	Closed <u>Reopen</u>		100%	👍 Submitted				
2020 UNCOMPENSATED HEALTH CARE PLAN	<u>View Only</u>	Closed Reopen		100%	👍 Submitted				

X.ONLINE AFFIRMATION

All hospitals are required to validate and affirm the data.

Primary and Secondary contacts have access to the affirmation statement, but only Primary contacts will receive email reminders about deadlines to affirm the data.

To access the affirmation statement, click on Data Deliverables in the portal.



Then click on Survey Affirmations and Schedule C



Click on Complete Affirmation link in the left column titled Select. If Complete Affirmation is not listed in the Select column, surveys are not fully submitted. Users should refer back to the survey application and close any outstanding surveys. Click on 'Definitions and Frequently Asked Questions' above the facility table for more information.



				Survey Affirmation	ons and Schedul	e C			Welco	ne hs0	708! [Por	tal Home
Home	File Do	ownlo	ads File Admin	Provider Based Locations	Rate Increas	ses	Data	Affirmations	Survey Af	firmatio	ons & Sch	nedule C
Survey Affin	mations a	nd Scl	hedule C	Definitions and	Frequently Asked	l Questi	ons			F	ilter for Yea	ır: 2022 v
Sele	ct	ID		Facility		Year	FYE	Submitted	Approved By	Sche	edule C	Validated
Surveys Inc	omplete	002	Aspirus Langlade Hospita	I (Antigo)		2022	06/30	No		No	Upload	
Surveys Inc	omplete	071	Aspirus Medford Hospital	& Clinics, Inc (Medford)		2022	06/30	No		No	Upload	
Surveys Inc	omplete	072	Froedtert Menomonee Fa	lls Hospital (Menomonee Falls)		2022	06/30	No		Yes	Upload	
Surveys Inc	omplete	079	Froedtert Hospital (Milwa	ıkee)		2022	06/30	No		Yes	Upload	
Surveys Inc	omplete	111	Aspirus Divine Savior Hos	spital & Clinics (Portage)		2022	06/30	No		No	Upload	
Surveys Inc	omplete	133	Door County Medical Cer	ter (Sturgeon Bay)		2022	06/30	No		Yes	Upload	
Complete Af	firmation	134	St Mary's Hospital of Sup	erior (Superior)		2022	06/30	No		Yes	Upload	
Surveys Inc	omplete	147	Milwaukee County Behav	ioral Health Complex (Milwaukee)		2022	12/31	No		No	Upload	
Surveys Inc	omplete	151	Froedtert West Bend Hos	pital (West Bend)		2022	06/30	No		Yes	Upload	
Surveys Inc	omplete	178	Froedtert Holy Family Me	morial (Manitowoc)		2022	6/30	No		Yes	Upload	
Surveys Inc	omplete	325	Froedtert Community Hos	pital - New Berlin (New Berlin)		2022	06/30	No		Yes	Upload	
Surveys Inc	omplete	326	Froedtert Community Hos	pital - Pewaukee (Pewaukee)		2022	06/30	No				
Surveys Inc	omplete	327	Miramont Behavioral Hea	Ith (Middleton)		2022		No		No	Upload	
Surveys Inc	omplete	328	Ascension Wisconsin Hos	pital - Menomonee Falls (Menomonee F	Falls)	2022		No		No	Upload	
Surveys Inc	omplete	329	Ascension Wisconsin Hos	pital - Greenfield (Milwaukee)		2022	12/31	No		No	Upload	
Surveys Inc	omplete	330	Ascension Wisconsin Hos	pital - Waukesha (Waukesha)		2022	12/31	No		No	Upload	
Surveys Inc	omplete	332	Froedtert Community Hos	pital - Oak Creek (Oak Creek)		2022		No				
Surveys Inc	omplete	333	Froedtert Community Hos	pital - Mequon (Mequon)		2022		No				
Surveys Inc	omplete	334	ProHealth Care Waukesh	a Memorial Hospital - Mukwonago (Muk	wonago)	2022	09/30	No				
Surveys Inc	omplete	337	Milwaukee Rehabilitation	Hospital, LLC (Milwaukee)		2022	04/01	No		No	Upload	

Instructions for Survey Affirmations and Schedule C Table

Four columns are sortable: ID, Facility, Submitted, Schedule C

• Select has three possible values:

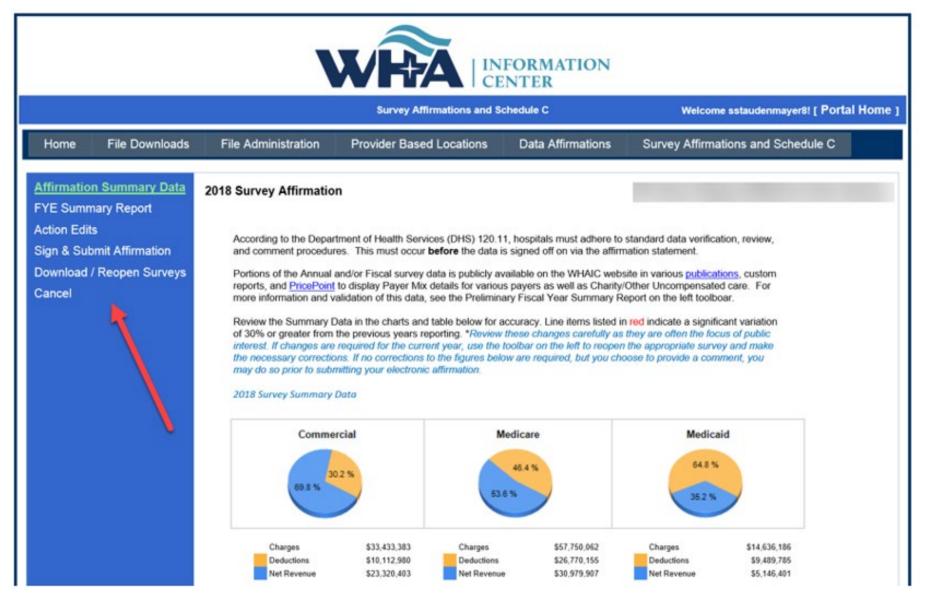
Complete Affirmation means that all required surveys have been submitted.
 Click the link to open the affirmation for submission.

Surveys Incomplete means that not all required surveys have been submitted.
 Nothing can be done with this facility, except uploading Schedule C.

 Download means the affirmation has already been submitted. The affirmation can be downloaded but no further changes can be made.

- The Schedule C column has the values:
 - o Yes or No, depending on whether the MCR Schedule C has been uploaded.
 - o Click Yes to view the most recent Schedule C upload.
 - Upload-prompts the user to upload the Schedule C. Upload may be visible even after a file has been uploaded. It will be available, and changes can be made until the affirmation has been submitted. After that point, the record is considered locked.
- The Year column defaults to the current year but can be changed to view affirmations from previous years.

Definitions and Frequently Asked Questions will bring you to an instructions page. The menu links will turn green when active. To begin, click on **Affirmation Summary Data**.



To advance to the next page, click on the links in the left column or click next at the bottom of the page.

Affirmation Summary Data

FYE Summary Report
Action Edits
Sign & Submit Affirmation
Download / Reopen Surveys
Cancel

2018 Survey Affirmation

According to the Department of Health Services (DHS) 120.11, hospitals must adhere to standard data verification, review, and comment procedures. This must occur before the data is signed off on via the affirmation statement.

Portions of the Annual and/or Fiscal survey data is publicly available on the WHAIC website in various <u>publications</u>, oustom reports, and <u>PricePoint</u> to display Payer Mix details for various payers as well as Charity/Other Uncompensated care. For more information and validation of this data, see the Preliminary Fiscal Year Summary Report on the left toolboar.

Review the Summary Data in the charts and table below for accuracy. Line items listed in red indicate a significant variation of 30% or greater from the previous years reporting. "Review these changes carefully as they are often the focus of public interest. If changes are required for the current year, use the toolbar on the left to reopen the appropriate survey and make the necessary corrections. If no corrections to the figures below are required, but you choose to provide a comment, you may do so prior to submitting your electronic affirmation.

2018 Survey Summary Data



	Current Year	Previous Year	Percent Change
Gross Patient Revenue	\$110,248,115	\$101,523,753	8.6%
Less Deductions	\$50,743,790	\$51,366,100	-1.2%
Net Patient Revenue	\$59,504,325	\$50,157,653	18.6%
Plus Other Operating Revenue	\$1,610,002	\$3,902,597	-58.7%
Total Revenue	\$61,114,327	\$54,060,250	13.0%
Less Expenses	\$60,754,276	\$57,631,481	5.4%
Operating Margin	\$360,061	(\$3,571,231)	-110.1%
Operating Margin %	0.6%	-6.6%	-108.9%
Non-Operating (Galns/Losses)	\$427,845	\$381,723	12.1%
Net income (Total Margin)	\$787.896	(\$3,189,508)	-124.7%
Total Margin %	1.3%	-5.9%	-121.9%

	Current Year	Previous Year	Percent Change
Bad Debt	\$2,922,766	\$3,547,476	-17.6%
Charity Care	\$734,357	\$654,628	12.2%
Inpatient Discharges	1,120	969	15.6%
Total Outpatient Visits	111,529	120,307	-7.3%
Total FTEs	322.9	331.9	-2.7%
Total Beds	16	17	-5.9%

"Fleids highlighted in red indicate 30% or more variance from last year.

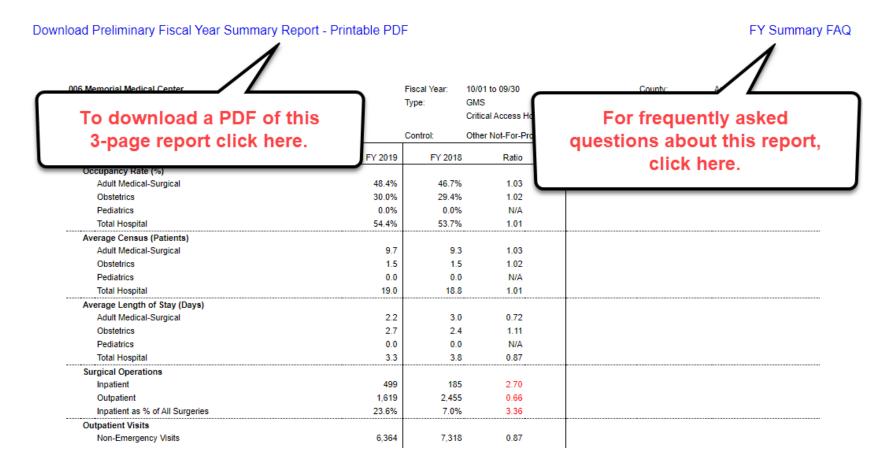


The Guide to Wisconsin Hospitals includes the Fiscal Year Summary Report.

This document represents a compilation of what will be displayed in the Guide to Wisconsin Hospitals and is produced for your review prior to publication. WHAIC encourages you to review this information carefully for accuracy. Once the data is processed and published on the WHAIC website any egregious errors or misrepresented data cannot be adjusted. This is your last opportunity to validate the data and make any corrections.

This FY Summary Report provides detailed information about your hospital, including (as applicable) general medical-surgical, long-term acute-care, psychiatric, alcohol and other drug abuse, and rehabilitation. The information is drawn from responses to the Annual Survey of Hospitals, the Hospital Fiscal Survey, and the Personnel Survey. Tables present selected measures of utilization, service, staffing and finance. Once the data is published in the Guide, comparison data for hospitals of the same type, in the same analysis area, and for the same patient volume group will be displayed.

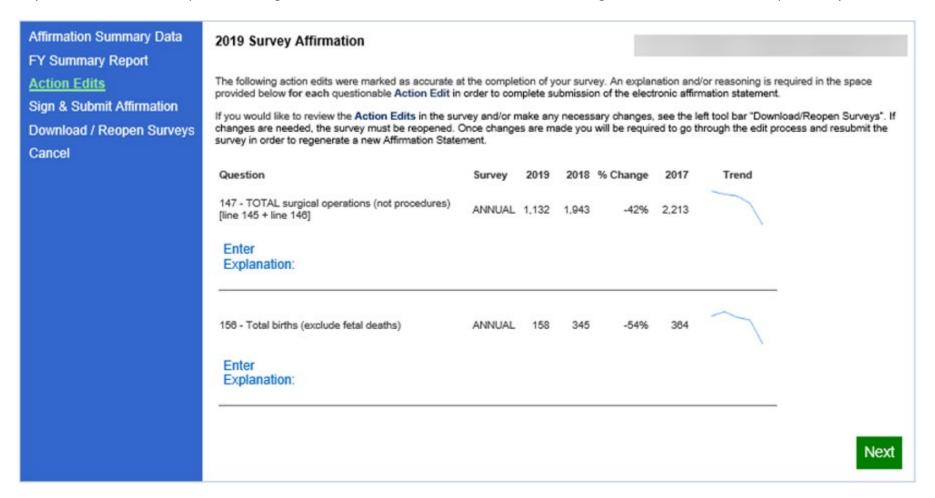
To make any corrections, re-open the applicable survey, make corrections and resubmit (including going through the edit process). This will prompt your reports to refresh. Contact WHAIC staff if you have questions.



XI.ACTION EDITS

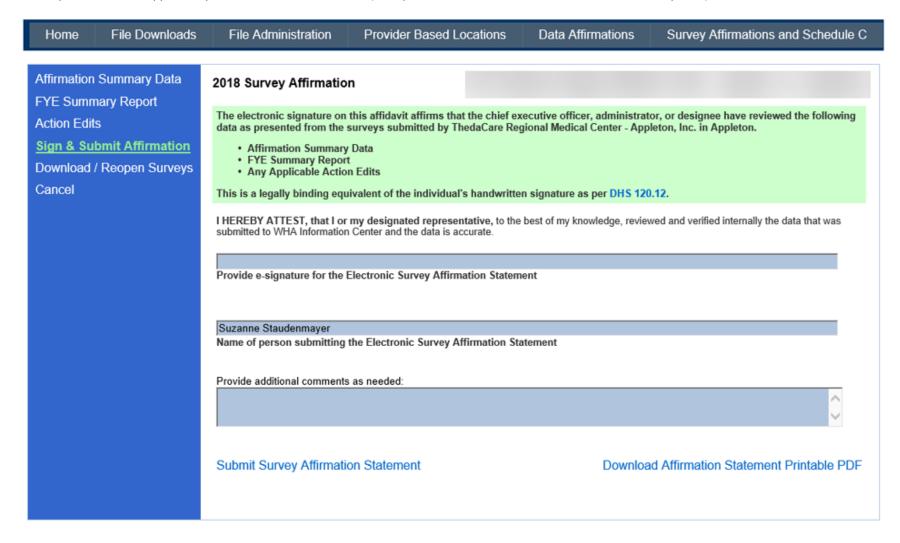
Provide an explanation for EACH Action Edit (formerly Stats Edits) that appears on this page. Each hospital must provide explanations before submitting the affirmation. Email explanations are no longer accepted. All data submitted must go through this electronic process.

Pay close attention to the percent change and the trend lines. Edits shown here have a significant variance from the previous year's data.

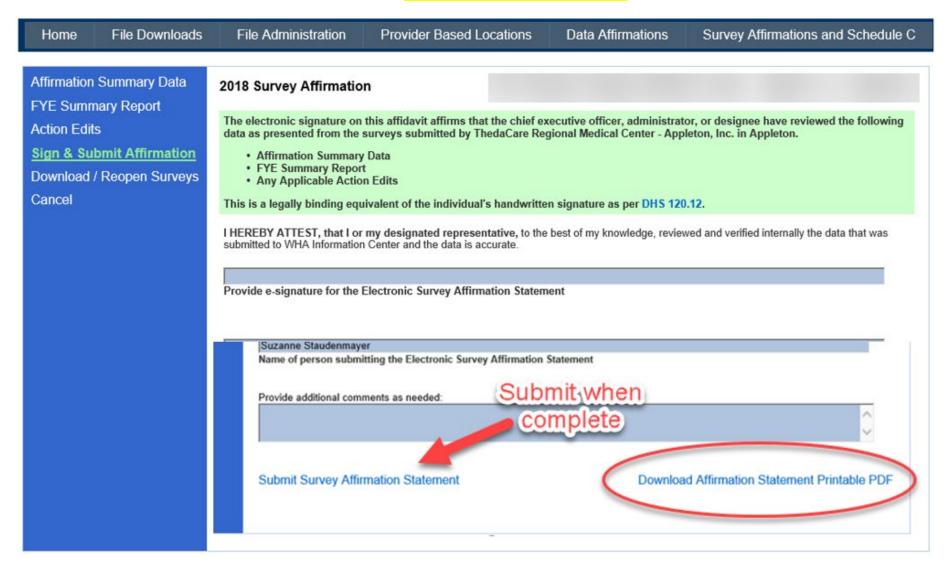


XII.SIGN AND SUBMIT AFFIRMATION

The designated primary contacts and/or the person(s) responsible for affirming the correctness of the data should submit the affirmation statement. Additional comments are not required, but is an opportunity to share further information (ie: explanation of variances in the Affirmation Summary Data).



Submit the affirmation statement when complete and then download a copy for your records.



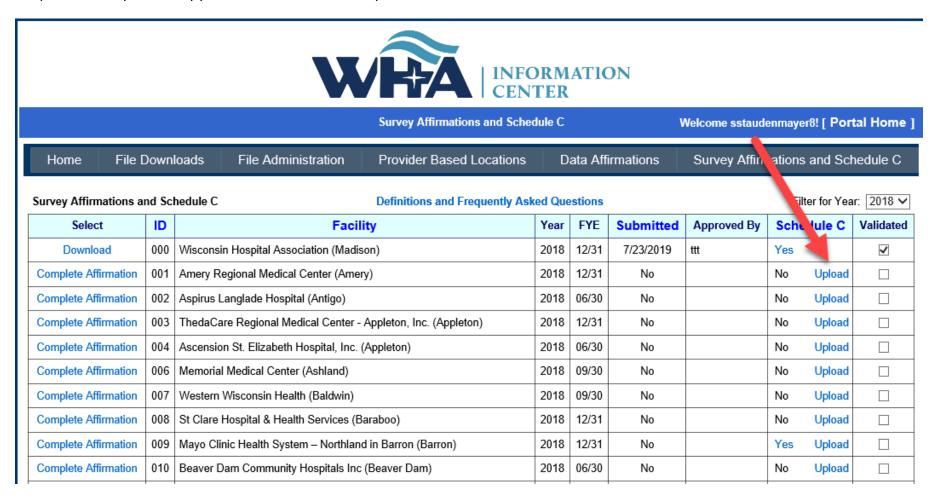
XIII.DOWNLOADING SURVEYS FROM AFFIRMATION

Hospitals should download and save a copy of their surveys from the application or from the Download/Reopen Surveys link in the affirmation statement.



XIV. UPLOADING MEDICARE COST REPORT SCHEDULE C

Hospitals must upload a copy of their Medicare Cost Report Schedule C.



WHAIC does not need the entire copy of your Medicare Cost Report, we just need the Schedule C which is typically 2-6 pages and looks like the example on the following page.

COMPUTATION OF RATIO OF COST TO CHARGES

WORKSHEET C PART I

	CHARGES							
	COST CENTER DESCRIPTIONS	Inpatient	Outpatient	Total (column 6 + column 7)	Cost or Other Ratio	TEFRA Inpatient Ratio	PPS Inpatient Ratio	
		6	7	8	9	10	11	
	INPATIENT ROUTINE SERVICE COST CENTERS							
30	Adults & Pediatrics							
	ANCILLARY SERVICE COST CENTERS							
62.30	BLOOD CLOTTING FOR HEMOPHILIACS							
76	UNBUNDLING							
76.97	CARDIAC REHABILITATION							
76.98	HYPERBARIC OXYGEN THERAPY							
76.99	LITHOTRIPSY							
	OUTPATIENT SERVICE COST CENTERS							
90.02	ADULT OUTPATIENT							
90.04	CATC IN-HOME, DAY TRMNT & OP							
91	Emergency							4 -
92	Observation Beds (Non-Distinct Part)							
92.01	OBSERVATION BEDS-DISTINCT							
	OTHER REIMBURSABLE COST CENTERS							
200	Subtotal (sum of lines 30 thru 199)							
201	Less Observation Beds							
202	Total (line 200 minus line 201)							