

Annual Training Update
March 10, 2011

Annual Training recap:

Debbie Rickelman, Brian Competente and myself (Cindy Case), would like to thank you for your participation in our training and willingness to change your schedules to accommodate our unexpected training re-arrangements. We expect to return to our usual fall schedule and will notify you when those dates are chosen.

The results of the training were very positive; however, as always we welcome your suggestions for improvement.

We have posted the Training PowerPoint on-line on our website. The PowerPoint as well as a compilation of questions and answers that we received during each of the sessions is available under the [Data Submitter Information Tab](#) 2010/2011 Annual Training PowerPoint & 2010/2011 Question and Answer

Race and Ethnicity

The collection of race and ethnicity data has been and will continue to be one of several areas where we will continue to provide additional guidance and support for our data submitters. There is a great deal of information that is used in the race and ethnicity data collection. In fact, multiple organizations including various federal and state agencies, consumers and users of WHAIC publications use this data to analyze disparities in quality in general and across different racial and ethnic groups.

Stephanie Sobczak, WHA Manager of Quality, spoke at the first two training sessions in Madison and Pewaukee followed by our own Debbie Rickelman, Senior Director of Information Systems, at the Rice Lake and Green Bay sessions on the importance of collecting race and ethnicity. Collectively they reported that hospitals and health care organizations that collect data on patients' race and ethnicity are more likely than those without such information to examine disparities in care and design targeted programs to address them. Ms. Sobczak obtained and shared a document from the Center for Health Care Quality at the George Washington University School of Public Health and Health Services National program office for the Aligning Forces for Quality that summarizes the collection standards for race and ethnicity from The American Recovery and Reinvestment Act of 2009 (ARRA), The Patient Protection and Affordable Care Act of 2010 (ACA) and the Joint Commission.

Please take a moment to review and share this document with the appropriate staff in your organization. Also note that there are several questions as well as other documented resources in the Q&A that you may find helpful.



Customer Service Survey:

WHAIC would like to invite you to participate in our WHA Information Center Customer Satisfaction Survey. Our organizational goal is to make every effort to meet the needs of our data users and data submitters and would like to take this opportunity to get your opinion on how we are doing.

We are seeking and encouraging as many responses to the survey as possible from multiple perspectives. Therefore, please forward the survey on to others in your organization who work with WHAIC on a regular basis.

We will be sending out an email with the survey link as well as including the link here, for your convenience.

[Customer Service Survey Link](#)

New Wlpop Changes

As promised during our recent training sessions, WHAIC will be implementing a few “new” positive changes to Wlpop. We are excited to report that the Inventory Report is online and available for use. Unfortunately, due to unforeseen rescheduling of the training sessions from fall to spring, we will be implementing the Scrolling and Multiple Delete functions at the start of second quarter – April 2011.

Inventory Report

This report allows a facility to print out a list of all records submitted in a quarter, by batch or data type. The purpose of this report is to allow the facility to review what has been submitted in comparison to what’s missing.

Scrollable Functionality for:

- **Additional Diagnoses**
- **Additional Procedures**
- **Revenue Record**

Multiple Deletes and Scrolling Function for:

- **Additional Diagnoses**
- **Additional Procedures**
- **Revenue Record**

Scrolling Bar for ease of moving through multiple records

4	Code	POA	Delete	Description
5	V4613		<input checked="" type="checkbox"/>	ENCOUNTER FOR WEANING FROM RESPIRATOR [VENTILATOR]
6	77085		<input type="checkbox"/>	ASPIRATION OF POSTNATAL STOMACH CONTENTS W/O RESPI
7	99649		<input checked="" type="checkbox"/>	OTHER MECH COMP OF OTHER INTERNAL ORTHOPEDIC DEVIC
8	77088		<input type="checkbox"/>	HYPOXEMIA OF NEWBORN
9	V4613		<input checked="" type="checkbox"/>	ENCOUNTER FOR WEANING FROM RESPIRATOR [VENTILATOR]
10	32735		<input type="checkbox"/>	CIRCADIAN RHYTHM SLEEP DISORDER, JET LAG TYPE

Create Additional Diagnosis Record(s) Delete (checked) Additional Diagnosis Record(s)

Important Dates and Deadlines

Mar. 16: Extended deadline to submit Q3 2010 OHO and Q4 2010 Inpatient, Outpatient Surgery, ER and Observation data. (With an extension request granted)

Mar. 30: Extended deadline to mark Q3 2010 OHO and Q4 2010 Inpatient, Outpatient Surgery, ER and Observation data complete. (With an extension request granted)