



Update
January 13, 2010

Happy New Year: Once again we are proud to say that we are grateful for the partnership we enjoy with data submitters and consumers. It is a very rewarding opportunity to work with such outstanding hospitals and dedicated staff. We, here at WHAIC, would like to wish you and yours a prosperous and healthy Happy New Year!

2009 Data Submitter Training Sessions: WHA Information Center completed its annual series of data submitter training sessions in November 2009. The total attendance at the four locations was 191, with 128 (67%) completing evaluations.

As in past years, attendee evaluations were very positive. Your attendance and feedback is very important to WHAIC and very much appreciated. We want to make sure you are satisfied with the annual training sessions, therefore please do not hesitate to provide us your feedback and let us know how we can better serve you.

With that being said, over the course of the four training sessions and on the evaluations, we received a number of really good questions and comments. They were so good in fact we have posted the Questions and Answers from the 2009 Annual Training Sessions on our website or [click here](#) to review now.

What's ahead for 2010: Each year we try to make process improvements in the data submission process, collection of the data/data outputs and improve upon the relationships we have with our data submitters. This year is no exception. The following are a few topics on the horizon for 2010.

- 1) An email was recently sent to all data submitters that have not consistently submitted a HCPCS/CPT code in the HCPCS/Rate field on the Revenue Record for Outpatient Surgeries. Our goal is to reinforce the collection of HCPCS/CPT codes for line item detail on revenue codes 036x, 0481, 049x, and 0750. For more information, please refer to the Inpatient/Outpatient Submittal Data Dictionary on page 2-7, under the Revenue Record section.
- 2) Effective with Quarter 1 2010 dates of service, WHAIC will require all data submissions to contain the providers 10-digit NPI in the Attending Physician and Other Physician 1 and 2 fields. Edits will be in place to reinforce this change.

3) Data collection of primary and secondary insurance payers is an important step in WHAIC's ability to accurately reflect revenue streams at your facility. For example, we will be working with facilities to provide additional line item detail for the following:

- a. *Workers Compensation* – some facilities report zero records while their annual survey tells a different story.
- b. *Medicare* – reduce the number of patients 65 and over that do not have Medicare as Primary or Secondary Payer documented on the record.
- c. *Unknown Payers* – continuing to work with facilities to reduce the number of Unknown Payers for all record submissions.

Data Submitter's User Group: WHAIC is looking to reconvene a data submitter user group to gain a better understanding of some of the issues your facilities are facing coupled with getting feedback from you to help us improve our efforts to provide a more robust set of data to all users. The meetings would take place on a monthly or bimonthly basis depending on topics and interest of the group. To participate, please contact Cindy Case at ccase@wha.org or by phone at 608-268-1840. Some of the topics we would like to cover include:

- New Wlpop functionality and reports
- CPT code edits
- APC/DRG
- Understanding Data Validation
- HCPCS/CPT collection for OPS Revenue Records

Important Dates and Deadlines

Feb. 15: Standard deadline to submit 3Q 2009 OHO data and 4Q 2009 Inpatient, Outpatient Surgery, EDV, and Observation data.

Mar. 17: Extended deadline to submit 3Q 2009 OHO data and 4Q 2009 Inpatient, Outpatient Surgery, EDV, and Observation data. *(Must have granted extension on file.)*