



Update
November 21, 2003

- **System installation scheduled:** The new WHA Information Center data collection system will be installed in the first week of December. The current record layout and data elements will remain in effect. However, instead of submitting the data files via the Bureau of Health Information's Bulletin Board System, facilities will submit them through a Web-based data collection tool.
- **Information Center training sessions:** WHA Information Center is offering three training sessions for data submitters in December:
 - December 16, 2003 Clarion Suites, 2110 Rimrock Rd., Madison (*limited seating*)
 - December 17, 2003 Embassy Suites Hotel, 1200 S. Moorland Rd., Brookfield
 - December 18, 2003 Hotel Mead, 451 E. Grand Ave., Wisconsin Rapids

Invitations were sent via e-mail on November 20. The training sessions are offered free of charge and lunch will be provided. **Facilities are strongly encouraged to take advantage of these opportunities to learn the details of the new data submission process that will be in effect beginning in January.**

- **Facility profiles:** WHA Information Center has received responses from about 85 percent of submitting facilities regarding their contact information. This basic information is the foundation of the Information Center's operations. The Information Center will use the contact information to help ensure that the appropriate person within each facility receives communications. If you have not already done so, please confirm or correct the contact information you received from the Information Center and return it as soon as possible. If you have questions, please contact us at WHAInfoCenter@wha.org.
- **User Group updates:** The Data Submitter User Group met via conference call on November 19. A summary of the call will be distributed next week. Meanwhile, a Data Consumer User Group will be established soon to discuss issues related to production and dissemination of data sets and reports. New participants in either group are welcome. Contact the Information Center at WHAInfoCenter@wha.org to sign up.
- **What can we do for you?** The WHA Information Center is committed to providing the best possible customer service for data submitters and data consumers. If you have a question or comment about the Information Center, please contact us. We want to hear from you!