



**Update**  
**December 19, 2003**

**Training Sessions:** What a pleasure it was to meet with data submitters from 173 facilities this week. The WHA Information Center staff thanks all who attended. The feedback we received was overwhelmingly positive.

A number of questions and issues were raised during the training sessions. WHA Information Center will soon produce a summary and update our Frequently Asked Questions to provide data submitters with the information they need to prepare for fourth-quarter data submission.

Attendees are reminded to contact WHA Information Center ([WHAInfoCenter@wha.org](mailto:WHAInfoCenter@wha.org)) to:

- Communicate any changes regarding your facility's contact information.
- Request additional User IDs and passwords for users at your facility.
- Enable the submission of your third-quarter data for testing purposes.

For those who were unable to attend a training session in person, a conference call will be scheduled in mid-January. Participants will be able to follow along with a live Internet demonstration of the data submission and error correction process.

**Our Web site is now live:** Although it is still under construction, our Web site has been activated. You can always get the latest updates and information about data submission by visiting [www.whainfocenter.com](http://www.whainfocenter.com).

**Data Submitter User Group:** The next conference call will be scheduled in mid-January. User Group members will be notified by e-mail.

**Data Consumer User Group:** The Information Center will send a questionnaire this month to potential user group members about how they currently use data produced by BHI. The initial conference call will be scheduled in January. Those who are interested in participating should e-mail Julie Callies at [jcallies@wha.org](mailto:jcallies@wha.org).

**Annual and Fiscal Surveys:** Annual and Fiscal Survey contacts from hospitals whose fiscal years end December 31, 2003, will receive information this month about WHA Information Center's plans to collect survey data through a Web-based data submission tool.

**Happy Holidays:** The WHA Information Center staff wishes you a very happy and healthy holiday season. We look forward to working with you in 2004 and beyond.

A series of five handwritten signatures in blue ink, reading from left to right: Joe, Debbie, Julie, Shannon, and Brian.