| 183 Aurora St. Luke's Medical Center / South Sh 2900 W Oklahoma Avenue Milwaukee, WI 53215 | ore | Fiscal Type: Contro | GI Ge | /01 to 12/31 MS eneral Medical & | • | County: Analysis A Volume G | vrea: Milv | vaukee vaukee County | (2B) |
|---|--------------------|---------------------------|--------------------------------|--|-------|-----------------------------------|--------------|-------------------------|-------|
| 414-649-6000 | | | | | | Volume Group | | FY 2019 vs. 2018 | |
| | | All GMS Hospitals | | 2B | | 7 | | 1 1 2013 V3. 2010 | |
| Selected Utilization Statistics | FY 2019 | Value | Ratio | Value | Ratio | Value | Ratio | FY 2018 | Ratio |
| Occupancy Rate (%) | | | | | | | | | |
| Adult Medical-Surgical | 73.1% | 55.2% | 1.32 | 67.1% | 1.09 | 71.0% | 1.03 | 76.0% | 0.96 |
| Obstetrics | 0.0% | 38.0% | N/A | 48.2% | N/A | 50.6% | N/A | 0.0% | N/A |
| Pediatrics | 0.0% | 51.3% | N/A | 100.5% | N/A | 38.2% | N/A | 0.0% | N/A |
| Total Hospital | 75.0% | 57.4% | 1.31 | 70.0% | 1.07 | 69.3% | 1.08 | 76.9% | 0.97 |
| Average Census (Patients) | | | | | | | | | |
| Adult Medical-Surgical | 335.5 | 26.0 | 12.90 | 108.6 | 3.09 | 106.3 | 3.16 | 348.7 | 0.96 |
| Obstetrics | 0.0 | 4.9 | N/A | 19.5 | N/A | 14.5 | N/A | 0.0 | N/A |
| Pediatrics | 0.0 | 1.3 | N/A | 9.3 | N/A | 3.2 | N/A | 0.0 | N/A |
| Total Hospital | 533.0 | 49.0 | 10.88 | 166.8 | 3.20 | 202.8 | 2.63 | 547.1 | 0.97 |
| Average Length of Stay (Days) | | | | | | | | | |
| Adult Medical-Surgical | 5.7 | 4.1 | 1.39 | 5.2 | 1.08 | 4.6 | 1.22 | 5.3 | 1.07 |
| Obstetrics | 0.0 | 2.6 | N/A | 2.8 | N/A | 2.7 | N/A | 0.0 | N/A |
| Pediatrics | 0.0 | 3.3 | N/A | 3.4 | N/A | 3.3 | N/A | 0.0 | N/A |
| Total Hospital | 6.5 | 4.5 | 1.44 | 5.7 | 1.13 | 5.0 | 1.29 | 6.1 | 1.05 |
| Surgical Operations | | | | | | | | | |
| Inpatient | 9,433 | 1,426 | 6.62 | 3,115 | 3.03 | 5,403 | 1.75 | 9,579 | 0.98 |
| Outpatient | 13,218 | 4,581 | 2.89 | 5,527 | 2.39 | 16,162 | 0.82 | 12,618 | 1.05 |
| Inpatient as % of All Surgeries | 41.6% | 23.7% | 1.75 | 36.0% | 1.16 | 25.1% | 1.66 | 43.2% | 0.97 |
| Outpatient Visits | | | | | | | | | |
| Non-Emergency Visits | 521,141 | 144,376 | 3.61 | 275,295 | 1.89 | 476,432 | 1.09 | 515,627 | 1.01 |
| Emergency Visits | 97,633 | 17,768 | 5.49 | 46,822 | 2.09 | 47,460 | 2.06 | 101,867 | 0.96 |
| Full-Time Equivalents (FTEs) | | | | | | | | | |
| Administrators | 55.0 | 23.0 | 2.39 | 58.1 | 0.95 | 71.8 | 0.77 | 57.0 | 0.96 |
| Nurses, Licensed | 2,359.0 | 251.3 | 9.39 | 763.8 | 3.09 | 913.4 | 2.58 | 2,336.4 | 1.01 |
| Ancillary Nursing Personnel | 517.3 | 39.7 | 13.04 | 137.7 | 3.76 | 148.8 | 3.48 | 504.1 | 1.03 |
| All Other Personnel | 4,196.9 | 509.3 | 8.24 | 1,250.1 | 3.36 | 1,805.9 | 2.32 | 4,029.3 | 1.04 |
| Total FTEs | 7,128.3 | 823.3 | 8.66 | 2,209.8 | 3.23 | 2,940.0 | 2.42 | 6,926.7 | 1.03 |
| FTEs per 100 Patient Census (Adjusted) | | | | | | | | | |
| Administrators | 4.9 | 17.0 | 0.29 | 16.3 | 0.30 | 14.7 | 0.34 | 5.3 | 0.93 |
| Nurses, Licensed | 210.8 | 185.7 | 1.14 | 213.6 | 0.99 | 186.4 | 1.13 | 215.8 | 0.98 |
| Ancillary Nursing Personnel | 46.2 | 29.3 | 1.58 | 38.5 | 1.20 | 30.4 | 1.52 | 46.6 | 0.99 |
| All Other Personnel | 375.0 | 376.3 | 1.00 | 349.6 | 1.07 | 368.6 | 1.02 | 372.1 | 1.01 |
| Total FTEs | 636.9 | 608.3 | 1.05 | 618.0 | 1.03 | 600.1 | 1.06 | 639.7 | 1.00 |
| | Contract with: | | Medicare-certified Swing Beds: | | | Newborn | | • | |
| Beds Set Up & Staffed 711 | Health Maintenance | Vaa | | verage Beds Used | | 0 | Bassin | | 0 |
| Discharges 30,144 | Organization (HMO) | Yes | | Discharges | | 0 | Total Births | | 0 |
| Inpatient Days 194,538 | Preferred Provider | | Inpatient Days | | | 0 | Newbo | Newborn Days | |
| | Organization (PPO) | Yes | | | | | | | |

183 Aurora St. Luke's Medical Center / South Shore

Milwaukee, WI 53215

| | Level of | Beds Set Up & Staffed | Discharges & | Patient Days | Occupancy | Average Census | Average Length of Stay | |
|--------------------------------------|----------|--------------------------|--------------|--------------|-----------|-------------------|---------------------------|--|
| npatient Service Area | Service* | 12/31/2019 | Transfers** | of Care | Rate (%) | (Patients) | (Days) | |
| General Medical-Surgical | | | | | | | | |
| Adult Medical-Surgical, Acute | 1 | 459 | 21,665 | 122,441 | 73.1% | 335.5 | 5.7 | |
| Orthopedic | 1 | 48 | 2,888 | 13,306 | 75.9% | 36.5 | 4.6 | |
| Rehabilitation & Physical Medicine | 1 | 45 | 1,027 | 13,359 | 81.3% | 36.6 | 13.0 | |
| Hospice | 2 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Acute Long-Term Care | 2 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Other Acute | 2 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Pediatric, acute | 2 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Obstetrics | 3 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Psychiatric | 1 | 21 | 1,388 | 5,290 | 69.0% | 14.5 | 3.8 | |
| Alcoholism/chemical dependency | 2 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| ICU/CCU | | | | | | | | |
| Medical-Surgical Intensive Care | 1 | 57 | 1,320 | 16,198 | 77.9% | 44.4 | 12.3 | |
| Cardiac Intensive Unit | 1 | 54 | 1,091 | 16,147 | 81.9% | 44.2 | 14.8 | |
| Pediatric Intensive Care | 5 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Burn Care | 5 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Mixed Intensive Care | 3 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Step-Down (Special Care) | 3 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Neonatal Intensive/Intermediate Care | 3 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Other Intensive Care | 1 | 27 | 985 | 7,797 | 79.1% | 21.4 | 7.9 | |
| Subacute care | 5 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |
| Other inpatient | 3 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | |

Note: data should be used only in rows; do not summarize columns. ** Transfers, which may be estimated, refer only to those between units. * 1 = Provided-Distinct Unit, 2 = Provided-Not Distinct Unit, 3 = Available in Network 4 = Contracted 5 = Service Not Provided

| | Number | Number | Number | | | Number | Number | Numbe |
|---|-----------|-----------|---------|---------------------------------------|-------|-----------|-----------|---------|
| Occupation | Full-Time | Part-Time | FTE | Occupation | | Full-Time | Part-Time | FTE |
| Administrators/Assistant Administrators | 55 | 0 | 55.0 | Surgical Personnel | | 53 | 14 | 57.0 |
| Physicians & Dentists | 320 | 44 | 340.4 | Radiological Services Personnel | | 195 | 74 | 244.3 |
| Medical & Dental Residents | 102 | 0 | 102.0 | Sonographers | | 45 | 15 | 52.4 |
| Dental Hygienists | 0 | 0 | 0.0 | Respiratory Therapists | | 74 | 16 | 84.9 |
| Registered Nurses | 1,766 | 576 | 2,164.6 | Occupational Therapists | | 44 | 38 | 64.9 |
| Certified Nurse Midwives | 0 | 0 | 0.0 | Occupational Therapy Assistants/Aides | | 5 | 10 | 10.8 |
| Licensed Practical Nurses | 23 | 7 | 28.6 | Physical Therapists | | 73 | 39 | 95.6 |
| Ancillary Nursing Personnel | 242 | 494 | 517.3 | Physical Therapy Assistants/Aides | | 17 | 13 | 24.9 |
| Medical Assistants | 122 | 26 | 137.3 | Recreational Therapists | | 1 | 3 | 2.7 |
| Physician Assistants | 58 | 8 | 61.3 | Dietitians & Nutritionists | | 18 | 7 | 24.2 |
| Nurse Practitioners | 130 | 21 | 141.5 | Psychologists | | 14 | 2 | 15.2 |
| Certified Registered Nurse Anesthetists | 0 | 0 | 0.0 | Social Workers | | 36 | 15 | 43.0 |
| Clinical Nurse Specialists | 22 | 3 | 24.3 | All Other Health Professionals | | 849 | 436 | 1,058.0 |
| Health Info Mgmt-Administrators/Technicians | 138 | 41 | 164.3 | All Other Personnel | | 987 | 305 | 1,176.4 |
| Pharmacy Personnel | 204 | 73 | 247.5 | | Total | 5,731 | 2,356 | 7,128.3 |
| Clinical Laboratory Personnel | 138 | 76 | 189.7 | | | -, | , | , |

183 Aurora St. Luke's Medical Center / South Shore

| 183 Aurora St. Luke's Medical C | Center / South Shore | | | | 1 | | 1 | | | |
|--|-----------------------|-------------------------|-------------------|----------|---------------------|---------------------|---------------------------|-----------|------------------|-----------|
| Milwaukee, WI 53215 | Milwaukee, WI 552 15 | | All GMS Hospitals | | Analysis Area 2B | | Volume Group 7 | | FY 2019 vs. 2018 | |
| Selected Financial Statistics | | FY 2019 | Value | Ratio | Value | Ratio | , Value | Ratio | FY 2018 | Ratio |
| Gross Revenue as % of Total | Gross Patient Revenue | | | | | | | | | |
| Medicare | \$3,019,739,658 | 56.5% | 46.3% | 1.22 | 43.7% | 1.29 | 46.7% | 1.21 | 55.7% | 1.01 |
| Medical Assistance | \$710,158,017 | 13.3% | 13.6% | 0.98 | 20.7% | 0.64 | 12.6% | 1.06 | 13.9% | 0.96 |
| Commercial | \$1,474,369,044 | 27.6% | 35.3% | 0.78 | 31.5% | 0.88 | 35.1% | 0.79 | 28.0% | 0.99 |
| All Other | \$136,404,181 | 2.6% | 4.8% | 0.53 | 4.1% | 0.62 | 5.6% | 0.45 | 2.4% | 1.07 |
| Deductions as % of Total Gro | ss Patient Revenue | | | | | | | | | |
| Medicare | \$2,484,391,457 | 46.5% | 34.9% | 1.33 | 34.8% | 1.34 | 36.2% | 1.28 | 46.1% | 1.01 |
| Medical Assistance | \$583,461,492 | 10.9% | 10.4% | 1.05 | 15.6% | 0.70 | 9.8% | 1.11 | 11.7% | 0.93 |
| Commercial | \$752,652,226 | 14.1% | 14.7% | 0.96 | 14.2% | 1.00 | 15.6% | 0.90 | 13.9% | 1.02 |
| Charity Care | \$76,838,474 | 1.4% | 1.0% | 1.49 | 1.2% | 1.17 | 0.9% | 1.55 | 1.4% | 1.00 |
| Bad Debt | \$38,363,447 | 0.7% | 1.1% | 0.68 | 1.0% | 0.75 | 0.9% | 0.80 | 0.7% | 1.02 |
| All Other | \$48,365,197 | 0.9% | 2.2% | 0.42 | 1.2% | 0.77 | 2.5% | 0.37 | 0.6% | 1.42 |
| Total Deductions | \$3,984,072,293 | 74.6% | 64.2% | 1.16 | 67.9% | 1.10 | 66.0% | 1.13 | 74.5% | 1.00 |
| Other Revenue & Net Gains o | | | | | | | | | | |
| Other Revenue as % of Tota | | 7.3% | 5.5% | 1.32 | 4.2% | 1.73 | 6.8% | 1.07 | 5.5% | 1.32 |
| Net Gains/Losses as % of N | et Income | 0.5% | 13.2% | 0.04 | N/A | N/A | 13.1% | 0.04 | N/A | N/A |
| Expenses as % of Total Exper | | | | | | | | | | |
| Salary/Fringe Benefits | \$452,896,947 | 35.5% | 44.0% | 0.81 | 35.6% | 1.00 | 42.7% | 0.83 | 36.5% | 0.97 |
| Supplies & Services | \$748,858,708 | 58.8% | 49.2% | 1.19 | 57.8% | 1.02 | 51.1% | 1.15 | 59.1% | 0.99 |
| Capital Component | \$72,863,839 | 5.7% | 6.8% | 0.84 | 6.6% | 0.86 | 6.2% | 0.92 | 4.4% | 1.31 |
| Fiscal Statistics | <i><i><i></i></i></i> | | 0.070 | 0.01 | 0.070 | | | 0.02 | | |
| Operating Margin (%) | | 12.9% | 9.1% | 1.42 | 11.0% | 1.17 | 9.5% | 1.36 | 12.2% | 1.05 |
| Total Hospital Net Income (% | 6) | 13.0% | 10.3% | 1.26 | 10.6% | 1.22 | 10.8% | 1.20 | 12.2% | 1.06 |
| Return on Equity (%) | ., | 6.4% | 6.0% | 1.06 | 7.3% | 0.87 | 7.7% | 0.83 | 6.0% | 1.06 |
| Current Ratio | | 23.4 | 4.7 | 4.97 | 10.4 | 2.25 | 5.5 | 4.24 | 23.6 | 0.99 |
| Days in Net Patient Account | s Receivable | 62.0 | 64.0 | 0.97 | 48.4 | 1.28 | 55.7 | 1.11 | 61.7 | 1.00 |
| Average Payment Period | | 30.1 | 56.5 | 0.53 | 30.5 | 0.99 | 45.6 | 0.66 | 29.1 | 1.00 |
| Equity Financing (%) | | 96.3% | 69.2% | 1.39 | 87.0% | 1.11 | 72.1% | 1.34 | 96.4% | 1.00 |
| Long-Term Debt to Equity R | atio | 0.0 | 0.3 | N/A | 0.1 | N/A | 0.2 | N/A | 0.0 | N/A |
| Times Interest Earned | allo | 11.6 | 13.4 | 0.86 | 11.9 | 0.97 | 15.5 | 0.75 | 332.9 | 0.03 |
| Total Asset Turnover | | 0.5 | 0.6 | 0.85 | 0.7 | 0.97 | 0.7 | 0.75 | 0.5 | 1.00 |
| | | 14.8 | 12.6 | 1.18 | 10.5 | 1.41 | 12.1 | 1.22 | 14.5 | 1.00 |
| Average Age of Plant (Years Increase (Decrease) Total N | | | 7.3% | 0.81 | 4.6% | | 8.9% | | | |
| | | 5.9% | | | | 1.26 0.97 | | 0.66 | 3.5% | 1.68 |
| Outpatient Gross Revenue (Net Revenue Statistics | % OF TOTAL GPR) | 50.8% | 63.3% | 0.80 | 52.2% | 0.97 | 58.2% | 0.87 | 48.4% | 1.05 |
| | No ob o vero | ¢00.000 | ¢40.000 | 4.00 | ¢00.775 | 1 00 | ¢40.004 | 1.01 | ¢00,000 | 4 4 0 |
| Inpatient Net Revenue per D | | \$23,302 | \$16,906 | 1.38 | \$22,775 | 1.02 | \$19,324 | 1.21 | \$20,630 | 1.13 |
| Inpatient Net Revenue per D | | \$3,496 | \$3,675 | 0.95 | \$3,908 | 0.89 | \$3,829 | 0.91 | \$3,292 | 1.06 |
| Outpatient Net Revenue per | | \$1,119 | \$703 | 1.59 | \$755 | 1.48 | \$741 | 1.51 | \$1,044 | 1.07 |
| Income State | | | Assets | | | | Liabilities & Fund | | | |
| Gross Patient Revenue (GPR) | \$5,340,670,901 | Cash & Cash Equivalents | | | \$2,092,714,614 | Current Liabilities | | | \$101 | ,233,512 |
| Less Deductions | \$3,984,072,293 | Net Patient Receivables | | | \$230,251,609 | | Term Debt | | \$0 | |
| Net Patient Revenue | \$1,356,598,608 | Other Receivables | | | \$13,921,900 | Other Liabilities | | | \$8,134,637 | |
| Plus Other Revenue | \$106,962,469 | | | | | Sub | Subtotal | | | 9,368,149 |
| Total Revenue | \$1,463,561,075 | | lings & Equipmen | nt (Net) | \$509,833,104 | | | | | |
| Less Expenses | \$1,274,619,494 | Other Asse | ts | | \$141,699,577 | | Unrestricted Fund Balance | | \$2,879 | 9,052,657 |
| Non-Operating Gains/Losses | \$887,237 | | | | | | Restricted Fund Balance | | | \$0 |
| Net Income | \$189,828,819 | Total Asset | S | | \$2,988,420,804 | Total | Liabilities & Fun | d Balance | \$2,988 | 3,420,806 |
| | | | | | | | | | | |