



## NGS Stakeholder Newsletter April 2022

As your Medicare Administrative Contractor (MAC), National Government Services is dedicated to working with providers we serve. Our goal is to keep you informed about changes to Medicare and the training opportunities available to you.

### We've Rebranded

We are excited to share we've refreshed our brand! Our new brand line *Where Next Begins* reflects our mission: *Improving Lives and Communities. Simplifying Healthcare. Expecting More.* Over the next six months, you'll start to see our revitalized new logo replace our old logo on our provider communications and tools.



### Award of Medicare Administrative Contractor Contract for Jurisdiction K

CMS selected National Government Services to retain the JK MAC contract. As a result, there will be no changes to your service or the support we provide you. NGS looks forward to continuing to serve you.

### Provider Outreach and Education

The NGS Provider Outreach and Education Team is holding our latest bi-annual virtual conference. This two full-day virtual conference will offer a variety of Part A, Part B and FQHC-RHC sessions. There are no associated charges for this virtual conference and you may register for as many sessions as you'd like. Select the banner on [our website](#) to register!



### National Government Services Part A & Part B News

- [New Evaluation and Management Frequently Asked Questions for Prolonged Services](#)
- [Medicare Fee-for-Service Claims and the Sequestration Payment Adjustment Changes](#)
- [Tips to Find Local Coverage Determinations and Billing and Coding Instructions \(REVISED 4/6/2022\)](#)
- [Prior Authorization Process for Repetitive Scheduled Nonemergent Ambulance Transport](#)
- [February and March 2022 Billing and Coding Article Updates](#)



- [Service Specific Review Results Ambulatory Blood Pressure Monitoring](#)
- The Top Claim Errors have been updated for [Jurisdiction 6](#) and [Jurisdiction K](#).
- We've updated our [Enrollment Frequently Asked Questions](#) to include answers to common questions about Application Fee & Application Status, Determination Letter, PECOS and Revalidation.
- We've updated the billing information for [Transitional Care Management](#) services
- [2022 CMS Evaluation and Management Regulation Modifications](#)
- [Chronic Care Management with Transitional Care Management Clarification](#)
- [Medicare Advantage Plan Beneficiaries Receiving the COVID-19 Vaccine and Monoclonal Antibody](#)
- [Proper Billing for Patient Supplied Drugs](#)
- JK [Medical Review](#) results have been updated.
- We've added new Frequently Asked Questions to our website. Visit our [Help and FAQs](#) web page for answers to common questions received in our Provider Contact Center.
- [Physicians: Are You Ordering DMEPOS for Your Patients?](#)
- The [Immunization Roster Billing](#) Medicare Topic has been updated to include more detailed instructions for properly billing claims for this service.
- [Understanding Revalidation Application Requirement of Submission](#)
- [View Existing Medicare ID \(PTAN\) in PECOS and Effective/End Dates for Reassignment](#)
- [April 2022 LCD and Billing and Coding Article Updates](#)
- [Award of MAC Contract for Jurisdiction K](#)
- The [Frequently Asked Questions for Diabetes Self-Management Training and Medical Nutrition Therapy](#) have been updated.
- [New Edits for National Government Services Advance Communication Engine System \(for J6 Providers\)](#)
- [New Version of PC-ACE: April 2022](#)
- [Reopening Not Appropriate to Change Diagnosis on Paid Claims](#)
- [Unlisted and Not Otherwise Classified Procedure Codes](#)
- We've updated the [Lung Cancer Screening Counseling and Annual Screening for Lung Cancer with Low-Dose Computed Tomography](#) section of our Preventive Services guide.

## Centers for Medicare & Medicaid Services News

- [MLN Connects® Newsletter for Thursday, March 3, 2022](#)
- [MLN Connects® Newsletter for Thursday, March 10, 2022](#)
- [MLN Connects® Newsletter for Thursday, March 17, 2022](#)
- [MLN Connects® Newsletter for Thursday, March 24, 2022](#)

## Reminders

- [April 2022 Release "Dark Days" for the Common Working File Hosts](#)
- [April 2022 EDI Front-End Quarterly Release](#)

## Interactive Voice Response System (IVR)

Did you know the IVR system will advise you when an additional documentation/development request (ADR) has been sent? By selecting Claim Status (touch-tone 2), you will hear the date the ADR was sent.

Refer to the *Interactive Voice Response User Guide* for all available features.



- [Part A](#)
- [Part B](#)

## Repetitive Scheduled Nonemergent Ambulance Transports Prior Authorization (RSNAT)

Watch this 18-minute [video](#) to learn about Prior Authorization for Repetitive Scheduled Nonemergent Ambulance Transports.



## The New NGSConnex Portal is Live

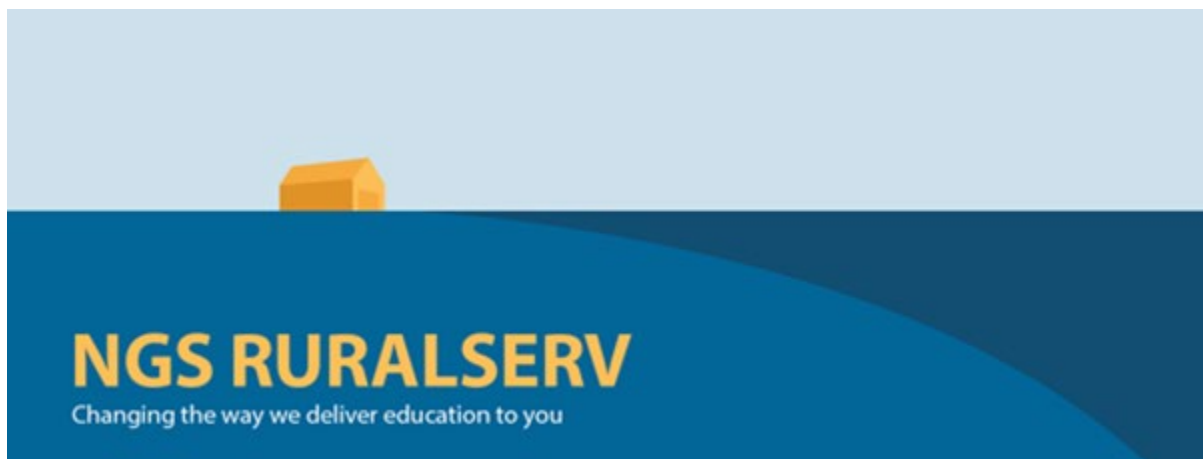
The new NGSConnex portal is live. You can't access the old NGSConnex portal anymore. Here are some things you should know:

- Access the new portal from the same NGS Medicare.com landing page and follow the on-screen prompts to migrate your account. Account migration is easy and only takes a few minutes.
- Watch the [NGSConnex Account Migration](#) YouTube video to learn how to migrate an account to the new NGSConnex
- Watch the [Navigating the New NGSConnex](#) YouTube video learn how to navigate the new NGSConnex
- Review our [New NGSConnex Frequently Asked Questions](#) to learn more.
- All inquiry and submission features and transactions resume with the exception of the a few transactions which will be temporarily unavailable. Until the following features become available again, use these alternatives:
  - Use check number to View and Print Remittance – you can access the remittance through Claim Details or the Remittance Tile
  - Initiate a Checks Search – you can call the interactive voice response (IVR) system to obtain
  - View Part B Provider Earnings to Date – you can wait until the feature is available

Access the *NGSConnex User Guide* for additional information.

- [Part A](#)
- [Part B](#)

Visit our [RuralServ web page](#) for information available for you.



- Jurisdiction 6 and K Part A
- Jurisdiction 6 and K Part B
- Jurisdiction 6 and K FQHC/RHC
- Jurisdiction 6 and K HH+H

