

WHAIC Wlpop Training Virtual 2026

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Cindy Case

Director of Data Management & Integrity

Wlpop Virtual Training

October 2026



THE RESPECTED
SOURCE FOR
HEALTH CARE
DATA.

2026 Agenda



- About us
- How Data is Used
- Review WHAIC Website
- Wlpop Accounts & Access
- Wlpop Overview & Submitting Data
- Reports & Affirmation
- Race and Ethnicity
- Audits and Updates to Wlpop

WHAIC Team

WHA Information Center Team



Brian Competente
Vice President & Privacy Officer



Cindy Case
Director of Data Management and Integrity



Amber Hollerich
Health Care Data Analyst



Steve Trinkner
Data Analyst



Phyto Aung
Data Visualization Analyst



Emily Holden
Data Operations Specialist



Heather Scambler
Program Specialist



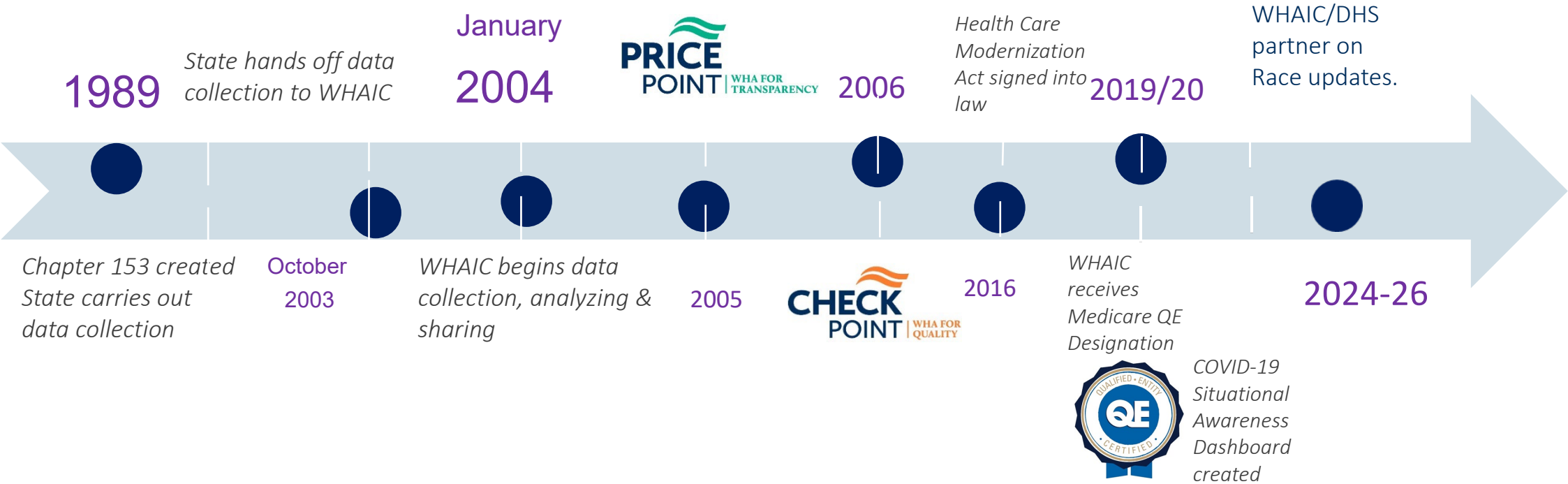
Janice Williams
Application Development Manager/Lead Developer

About Us

- WHAIC signed contract with DHS in October 2003
- WHAIC is a subsidiary of WHA although controlled by the WHA, the WHAIC operates as its own distinct separate legal company.
- First Data Collection– 2004 Q1
- Highlights of 22 years
 - Improved Data Collection Process through use of claims Data
 - Transparency Websites (Physician review, Psychiatric Bed Locator, Rate Increases)
 - Adding Value to Data Collected through Dashboards, Analytics and Publications
 - Data Sets that meet or exceed public expectations

About Us

WHA Information Center is a strong partner of DHS.



Information Center Data Collected

Discharge Data Collected

- 179 Hospitals Submit Data
- 89 FASCs Submit Data
- Data is collected Quarterly
- Collect > 4 Million records p/Quarter
- Data includes: INP, ED, OPS, OBS and all Hospital Rate Increases other OP encounters
- Data is released within 3 months of quarter end.

Hospital Survey & Other Data Collected

- Annual & Personnel
- Fiscal Survey
- Medicare Cost Report
- Uncompensated Health Care
- Hospital Utilization Reporting Milwaukee Area Data

How Data is used

Publications & Analytics

- Guide to Wisconsin Hospitals
- Health Care Data Report
- Uncompensated Health Care in WI
- Hospital Rate Increases
- Custom Data Requests

Analytic Tools

- Kaavio, PricePoint, CheckPoint

Other Reports Available

- Workforce Analysis and Predictions
- Quality Report/Quality Improvement
 - Readmission Rates
 - Potentially Preventable readmissions
 - Hospital Acquired Conditions
 - Other Specific Adverse events

Data Use and Analytics

Data Uses

- ❑ 84% of Wisconsin hospitals purchase data sets and/or custom data sets/reports from WHAIC.
- ❑ 23% of ASCs purchase data sets and/or custom data sets/reports from WHAIC
- ❑ Other purchasers of custom data sets and/or reports include Insurers, Researchers and Universities.
- ❑ Data is used for Price and Quality Transparency (PricePoint & CheckPoint)

Analytics

- ❑ WHAIC's data analytics tool (Kaavio) is provided at no charge to hospitals that purchase the data at the required level.
 - ❑ Users: 196
 - ❑ Hospitals: 129
 - ❑ ASCs: 14
- ❑ WHAIC and the Wisconsin Office of Rural Health (WIORH) offer the Rural Health Dashboard (RHD) as a way for rural hospitals to use their SHIP program funding (Small Rural Hospital Improvement Grant).
 - ❑ There are 9 hospitals participating in 2026/27.
 - ❑ The RHD consists of eleven (11) executive dashboards

Rural Hospital Summary

Visits

Total Charges

Your Facility

Year Quarter

All

Place of Service

Emergency Dept Visit

Number of Visits Over Time



All periods

\$19.6M

YoY Charges % PY : \$156.4K (25.26%) ▲

QoQ Charges % PQ : \$195.9K (0.00%)

6,882

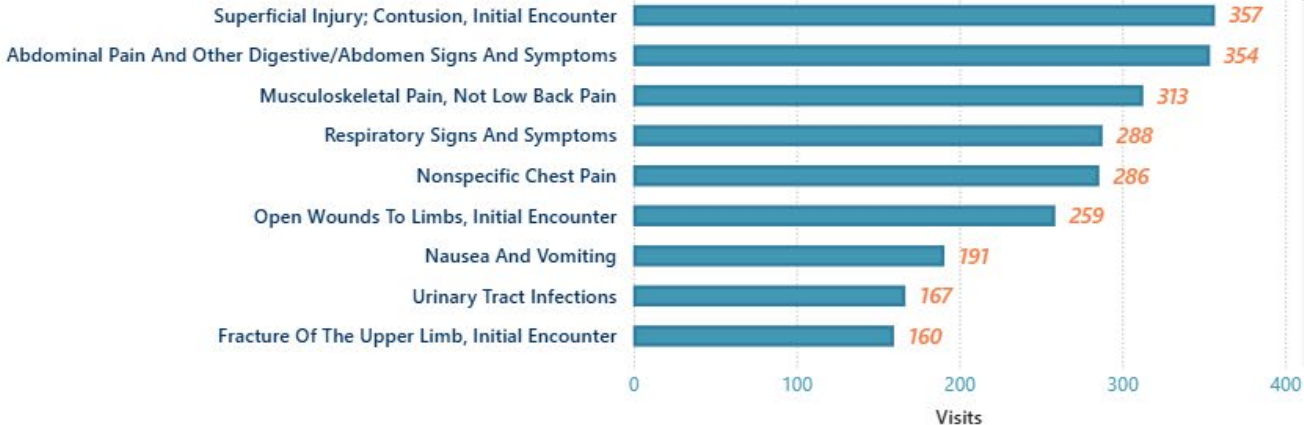
YoY Visit % PY : 5,593 (23.05%) ▲

QoQ Visit % PQ : 6,882 (0.00%)

Visits by Primary Diagnosis Category

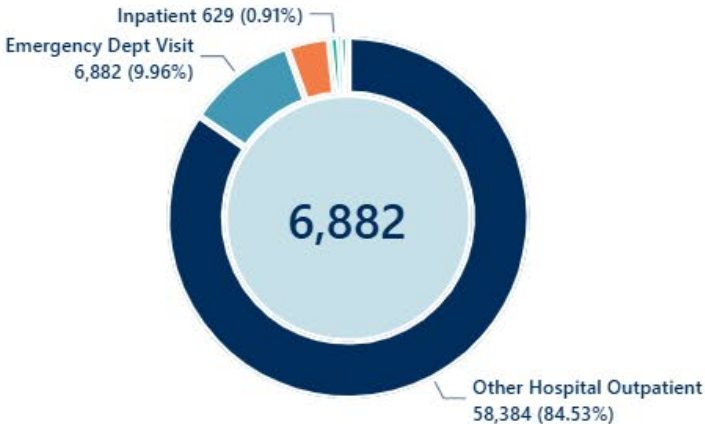
All periods

All



Visits | Place of Service

All periods





WISCONSIN OFFICE OF
Rural Health

Rural Readmissions 2025 Q2 - 2026 Q1

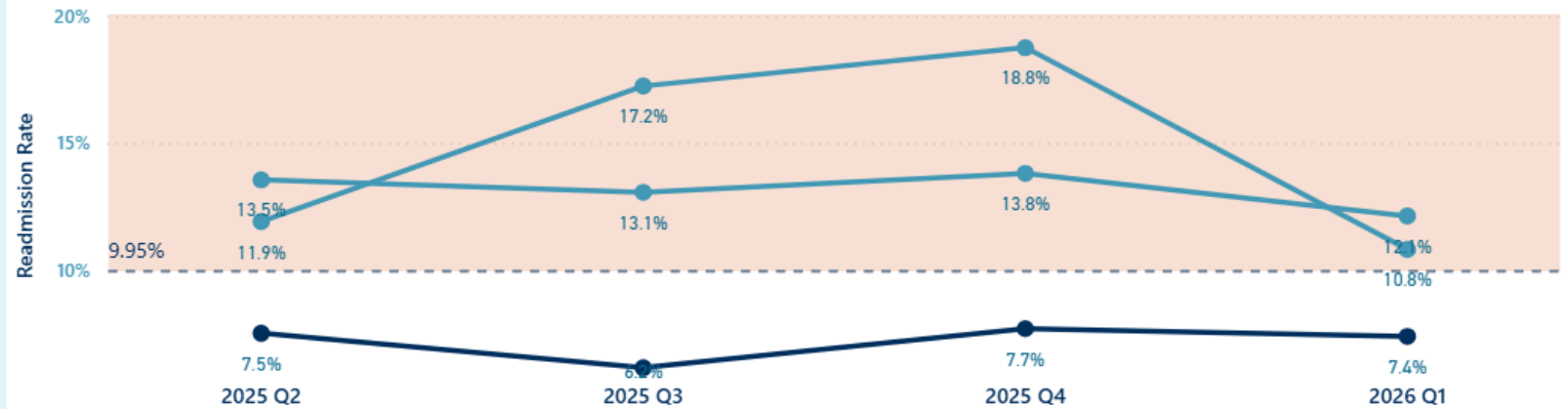
All

All 

7.5%

PQ: 0.0%

Multiple selections



facility_name

All

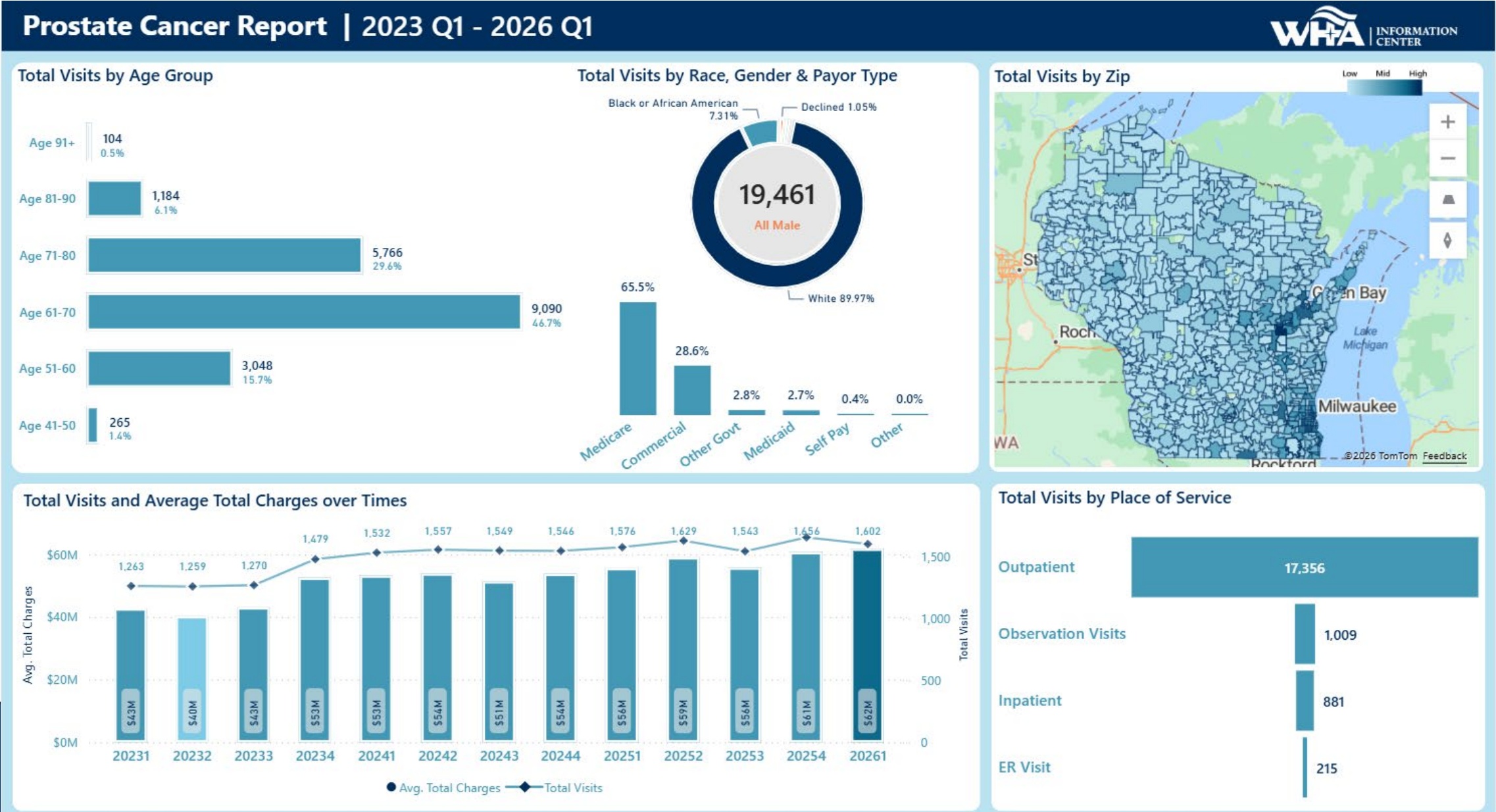
ICD-10 Code	Diagnosis	Count	Percentage
795	NORMAL NEWBORN	(87)	100.00%
807	VAGINAL DELIVERY WITHOUT STE...	(80)	100.00%
189	PULMONARY EDEMA AND RESPIR...	(12)	20.69%
871	SEPTICEMIA OR SEVERE SEPSIS W...	(6)	15.79%
872	SEPTICEMIA OR SEVERE SEPSIS W...	(7)	20.59%
794	NEONATE WITH OTHER SIGNIFICAN...	(32)	100.00%
788	CESAREAN SECTION WITHOUT STE...	(26)	100.00%
641	MISCELLANEOUS DISORDERS OF N...	(24)	100.00%

Readmissions ? ☒ Yes ☐ NoAll

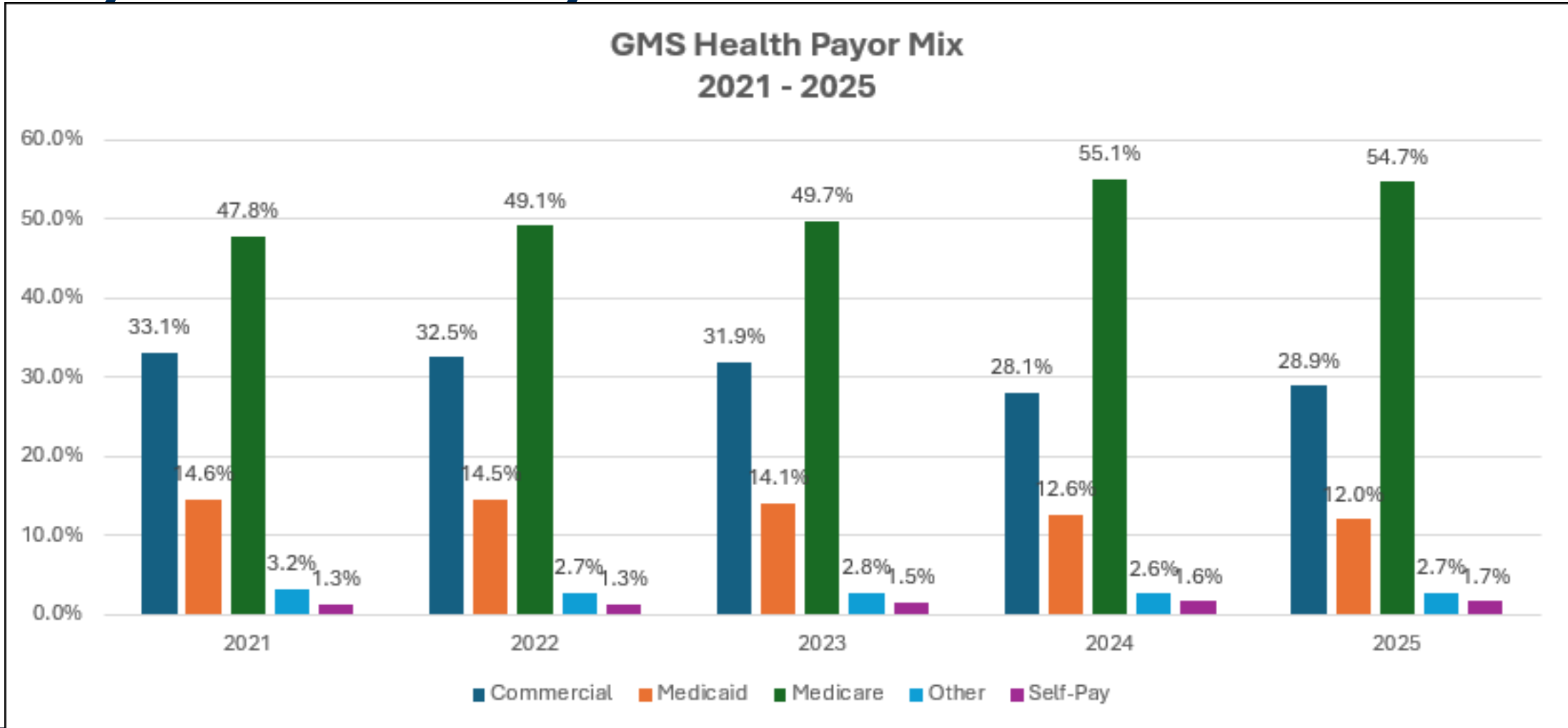
Name	Percentage
OLIVER	93.86%
KYLE	93.64%
MICHAEL	91.04%
JOEL	93.85%
BONNIE	85.25%
JOANN	88.33%
DAVID	84.44%

Readmissions ? ☒ Yes ☐ No

Data Use in Fast Facts



Payer Mix Analysis



Website for More Information

[Analytics](#) ▾ [Data Products](#) ▾ [Data Submitters](#) ▾ [Provider Services](#) ▾ [Transparency](#) ▾



Kaavio

WHAIC developed Kaavio on the Tableau platform as a way to analyze and visualize the Wisconsin discharge data.



PricePoint

The PricePoint web site allows health care consumers to receive basic, facility-specific information about services and charges.



Extended 2026 Q2 Wlpop
Deadline - Fix Edits & Mark
Quarter Complete
[Sep. 11, 2026](#)

[View Full Calendar](#)



2026 Q2 Validation Reports
Posted in Wlpop
[Sep. 14, 2026](#)

[View Full Calendar](#)



Deadline to Sign the 2026 Q2
Data Affirmation
[Sep. 25, 2026](#)

Data Submitters

Bookmark website whainfocenter.com



[Newsroom](#) | [About Us](#) | [Applications Login](#)

*The Respected Source for
Health Care Data*

[Analytics](#) ▾ [Data Products](#) ▾ [Data Submitters](#) ▾ [Provider Services](#) ▾ [Transparency](#) ▾



WHAIC Data Submitter Website

Not only is the discharge data provided statutorily required, it allows WHAIC to create reports that help hospitals and ASCs grow their organizations market share, benchmark quality, aide in healthcare cost and utilization projects and help state and federal government services develop policies and more.

Wipop Login



Hospital Manual



ASC Document & Tips



News & Highlights



Education & Training

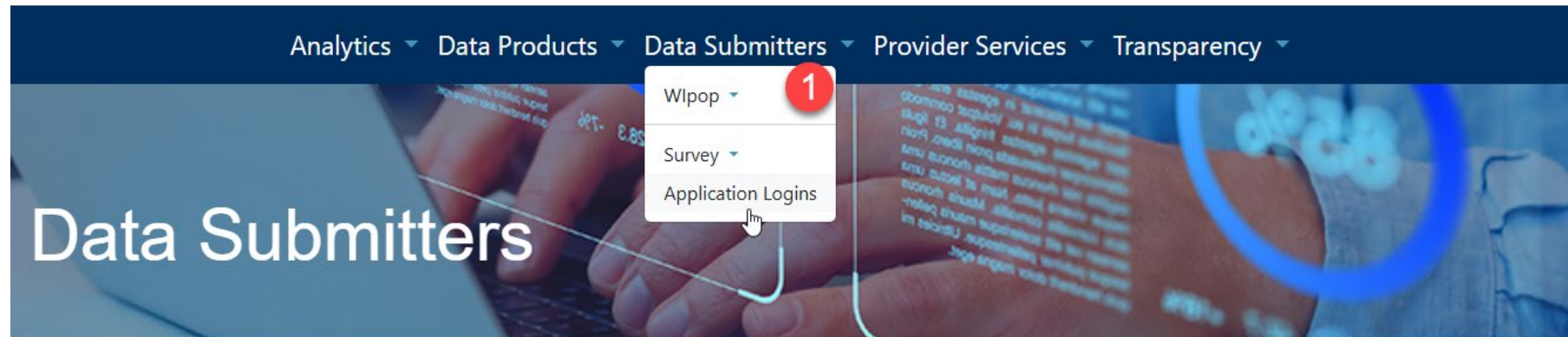


Data Submission Calendar



New Facility / Services

How to Access Wlpop



Wlpop Login



Wlpop



Survey



Application Logins

Roles and Responsibilities

Primary Contact:

- Every facility must have at least one, but we prefer two Primary Contact
- Oversee and monitor access requests and users in Wlpop.
- Primary source to monitor user's access.
- Address issues/edits with the data submissions.
- Receive confirmation emails of:
 - data submissions,
 - notice of affirmation, and
 - newly registered Wlpop Users
- Access to the data deliverables site to download/share the facility data such as profile and validation reports.
- Authority to electronically sign and submit affirmation statement.

Roles and Responsibilities

Secondary Contact:

Oversee and monitor access in Wlpop and contact WHAIC with changes.

Access to all profile and validation reports for review, distribution, and accuracy.

Have access to the data deliverables site to validate/download the facility data.

Serve as back up contact when there are issues with the data.

User Role

Have authority to upload data (may include vendor).

Run reports out of Wlpop.

Clear/fix edits.

Microsoft Accounts – Single Signon

- WHAIC does not require a separate Username or Password
- User will use their facility (work) email address, Username and PW
- Single signon is an authentication method that allows users to sign in using one set of credentials to multiple software systems.

Wlpop

If you registered using a Microsoft account (hotmail, outlook.com, or business active directory account) you will log in with that username and password.

Sign In

Register

New User Login

- WHAIC does not create accounts for users!

1. Click Register
2. Choose Your Role
3. Activated within 24-48 hours

New Look and Feel
Wlpop

Sign In

Existing user

Register

NEW USER

Creating an Account

- WHAIC will verify if user has an active account.
- If no email is registered, user will be required to register for Wlpop access and select primary, secondary or user role.

Wlpop

Please enter your work email address to request access to Wlpop. Note: *Enter your hospital or local account already exists.*

Wlpop

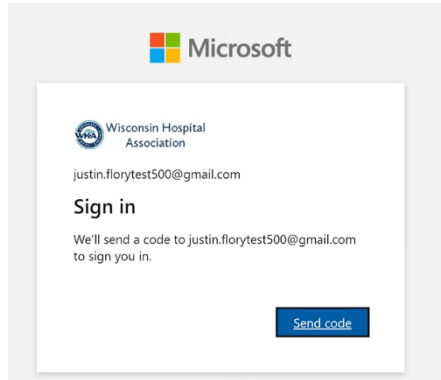
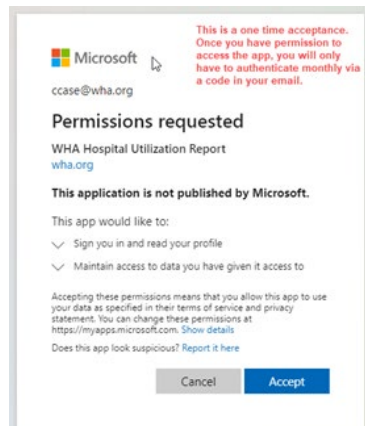
User Information

First Name*	Last Name*
<input type="text"/>	<input type="text"/>
Job Title*	Email*
<input type="text"/>	<input type="text" value="cjaecase@wha.org"/>
Business Phone*	
<input type="text"/>	
Organization*	
<input type="text" value="Wisconsin Hospital Association"/>	

2026 change = Job Title Required



Authentication



- The left side is what you can expect from an authentication point
- The Right slide is a one time acceptance to access our secured site
- The New Facility / Services tile on the website has a link to Instructions to Register.

Are you missing facilities?

- Need to be added to a facility?
- Provide the facility ID and Name I manage over 250 sites
- Example— do not email me to be added to ~~SM~~ MarysHospital.
- Provide the 3 digit facility ID and Name

056 - Gundersen Lutheran Medical Center (La Crosse)

016 - Emplify Health by Gundersen Boscobel (Boscobel)

037 - Gundersen Moundview Hospital and Clinics (Friendship)

152 - Gundersen Tri-County Hospital and Clinics (Whitehall)

045 - Emplify Health by Gundersen Hillsboro Area (Hillsboro)

~~JANUARY 4 - March 20 dates at service~~

- The Manual Appendix 7.1 has [Facility List](#) if you are unsure.

Hospital Manual

The full Wlpop Data Submissions Manual (*revised March 2026*) | [DOWNLOAD](#)

Introduction

WHAIC Data Collection Overview

Wlpop Access and Data Submission

Specific Business Rules, Mapping and File Limitations

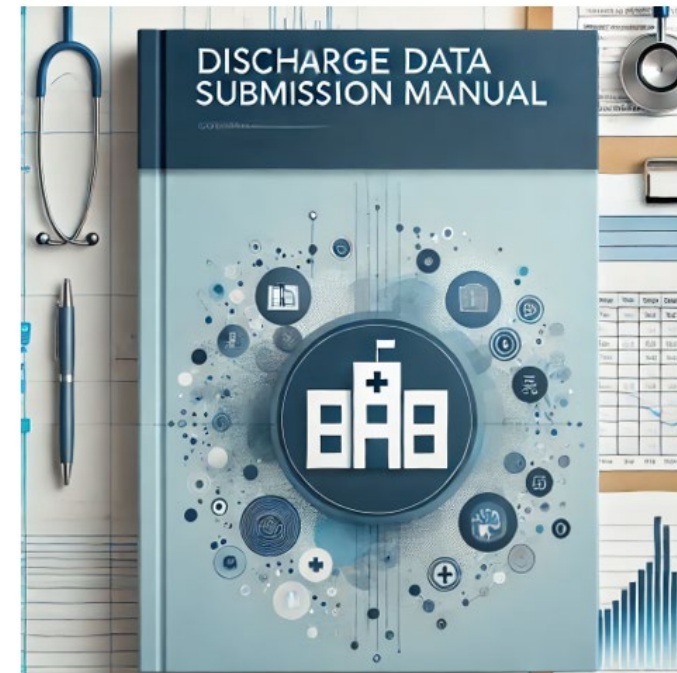
837 Data Submission and Technical Requirements/ Wlpop Mapping Rules and 837 File Specifications

Batch Details, Validation and Affirmation Process

Appendices

Discharge Data Submission Manual

Instructions Related to 837 Health Care Claim/Encounter Requirements and Companion Guide/Technical Specifications



JANUARY 1, 2025

WHA INFORMATION CENTER

5510 Research Park Drive, Fitchburg, WI 53711

WHA Manual Appendix

- [WHA - Hospital Manual](#)
- Most frequented areas- Highlighted

- 7. APPENDICES
 - 7.1 Facility List (Hospital and ASCs)
 - 7.2 Race and Ethnicity Codes
 - 7.3 Language Codes
 - 7.4 Expected Source of Payment and 837 Payer Mapping
 - 7.4.1. Claim Filing Indicator Code
 - 7.4.2. Payer ID number
 - 7.5 Type of Bill (TOB)
 - 7.6 Place of Service (POS) or Type of Encounter Hierarchy
 - 7.7 WPOP Coding Guidelines and Definitions for Data Submission
 - 7.7.2 Revenue Codes
 - 7.8 Point of Origin for Admission or Visit
 - 7.8.1 Priority (Type) of Admission or Visit
 - 7.8.2 Code Structure for Newborns
 - 7.9 Patient Discharge Status Codes
 - 7.10 Edit Codes and Descriptions
 - 7.10.1 Alert Codes
 - 7.3.3 Alerts
 - 7.11 Wipop Registration
 - 7.12 Data Dictionary
 - 7.13 Manual Data Entry Instructions
 - 7.14 Marital Status Codes
 - 7.15 Terms, Acronyms, and Definitions
 - 7.16 Frequently Asked Questions (FAQ)
 - 7.17 Changes to this document



Patient data (encounters) must be submitted in a modified 837(EDI) claims file

2016 Health Care Data Modernization Act signed into law

2018 WHAIC began using a modified 837 EDI file The standard format to transmit health care claims **electronically** between providers and payers.

The basic structure of the 837 claims file is the same but WHAIC also...

- ☐ Requires an “Informational” claim for self-pay patients.
- ☐ Requires Mapping of data from EMR that are **NOT** on the claim i.e.
 - ☐ Race/ethnicity
 - ☐ Payers
 - ☐ SDOH, Z codes and External Cause Codes

837I Sample File Reference

Loop	Element / Reference	Field Description	R, S, O	Values/Mapping Comments	Wipop Field Name/ Field Notes
0000	ISA06	Interchange Sender ID (3 digit)	R	Use 3-digit Facility ID assigned by WHAIC. Example: Osceola Medical Center is '102' WHAIC Facility ID - Appendix 7.1 Facility List	Must match GS02 & 1000A/NM109
	ISA08	Receiver ID	O	Submitter choice: leave blank or use WHAIC837	Optional field
	GS02	Application Sender's Code	O	Use 3-digit Facility ID assigned by WHAIC. See Appendix 7.1 Facility List Example: Osceola Medical Center is '102' WHAIC Facility ID	ISA06, GS02 and 1000A/NM109 must match.
	GS03	Application Receiver's Code	O	Submitter choice: leave blank or use WHAIC837	Optional field
0000	ST03	Implementation Guide Version	R	005010X223A2	Required but not stored
LOOP ID 1000A/B and 2010AA Submitter and Billing (HOSPITAL / ASC) Detail LOOP 1000A: SUBMITTER NAME NM1*41*2*SAMPLE HOSPITAL*****46*333~ PER*IC*SUBMITTER NAME*TE*614222222~ LOOP 1000B: RECEIVER NAME NM1*40*2*WHAIC*****46*WHAIC 837~					
1000A	NM101	Entity ID code	O	41 = Submitter	
1000A	NM102	Entity Type Qualifier	R	"2" – non-person entity	
1000A	NM103	Organization Name	O	Vendor name, Hospital or ASC name	
1000A	NM108	Identification Code Qualifier	R	46	

48

ISA*00* *00* *ZZ*333 *ZZ*WHAIC *040117*1253*^*00501*000000905*0*P*::~

FUNCTION GROUP

GS*HC*333*WHAIC*20170401*0802*1*X*005010X223A2~

Facility 3 digit
Code

TRANSACTION

ST*837*0021*005010X223A2~

BHT*0019*00*244579*20170205*1023*CH~

LOOP 1000A: SUBMITTER NAME

NM1*41*2*SAMPLE HOSPITAL*****46*333~

PER*IC*SUBMITTER NAME*TE*614222222~

LOOP 1000B: RECEIVER NAME

NM1*40*2*WHAIC*****46*WHAIC 837~

LOOP 2000A: BILLING PROVIDER HIERARCHICAL LEVEL

HL*1**20*1~

Facility NPI

LOOP 2010AA: BILLING PROVIDER NAME

NM1*85*2*SAMPLE HOSPITAL PROVID*****XX*9876543210~

N3*236 N MAIN ST~

N4*MADISON*WI*53717~

REF*EI*11-12345678~

LOOP 2000B: SUBSCRIBER HIERARCHICAL LEVEL

HL*2*1*22*1~

SBR*P**CERTNUM2222SJ*****12~

Claim Filing
Indicator Code

Subscriber
UCID and ECID

LOOP 2010BA: SUBSCRIBER NAME

NM1*IL*1*NULL*****MI*3CFD1B33ACBD5475CE36D8C439FEC42475B9ADBEC7B91A6926DACF0F45BE269F-S530J~

N3*236 N MAIN ST~

N4*MADISON*WI*53717~

DMG*D8*19830501*F*M*5:2*****ZZ*ENG~

Subscriber Race, Ethnicity

Subscriber Language

LOOP 2010BB: PAYER NAME

NM1*PR*2*PRIMARY PAYER*****PI*A21-09~

Primary Payer Code

REF*N*621111~

Payer ID / NAIC #

Primary Payer Name

Data Collected Non-OHO



Inpatient discharge data (INP) (admit through discharge)*



Emergency department data (ER/ED) (admit through discharge)



Ambulatory / freestanding OP surgery data (OPS) (procedure date)



Observation data (OBS) (Statement from through)

Include records for which the hospital or ASC may or may not generate an electronic claim, such as self-pay, research cases and charity care.

Data Collected – Other Hospital Outpatient (OHO)



Therapies– Physical, Respiratory, Occupational, Speech, etc.



Lab/Radiology– diagnostic & routine lab, nuclear med, CT, MRI



Other outpatient data– urgent care, pulmonology, oncology, etc: and



Providerbased billing /location (PBL) data

Refer to [Place of Service](#) Appendix for Hierarchy of codes



How records/encounters are placed in Wlpop

Hierarchy of Place of Service

Hospitals = Revenue Code Usage

FASC = Facility ID

Place of Service	Description of Service / Encounter Type	Details of revenue codes within the type of service
		<i>Most revenue codes require a CPT or HCPCS code</i>
3	Observation Care: Any record with a revenue code 0762.	0762 – Specialty Services – Observation Hours
1	Outpatient Surgery: Revenue codes 036X (not 0361), 0481, 049X or 0750, or any record from a freestanding ambulatory surgery center.	036X – Operating Room Services (<i>Not 0361 - see POS 6</i>) 0481 – Cardiac Cath 049X – Ambulatory Surgical Care 0750 – Gastro-Intestinal (GI) Services (proc not perf in OR)
2	Emergency Room: Revenue codes 0450, 0451, 0452, or 0459.	045X – Emergency Room (<i>Not 0456 - see POS 6</i>)
4	Therapies: Revenue codes in categories 041X-044X, or 093X-095X. This includes Respiratory, Physical, Occupational and Speech Therapies, Medical Rehabilitation (ex. cardiac rehab), Therapeutic Rehabilitation or Athletic Training, respectively.	041X – Respiratory Services 042X – Physical Therapy 043X – Occupational Therapy 044X – Speech Therapy – Language Pathology 093X – 095X – Medical Rehab & Other Therapeutic Services
5	Outpatient Lab/Radiology: Revenue codes in categories 030X, 031X, 032X-035X, 040X, 0480, 061X, 073X-074X, 086X or 092X. This includes Diagnostic and Routine Laboratory Testing, Diagnostic and Therapeutic Radiology, Nuclear Medicine, CAT Scans, Imaging, MRIs, EKGs and ECGs, EEGs. WHAIC does not accept TOB 014X - This category of codes excludes reference diagnostic laboratory services (non-patient laboratory specimens), type of bill 014X.	030X – Laboratory 031X – Pathology 032X – Radiology – Diagnostic 033X – Radiology – Therapeutic and/or Chemotherapy Administration 034X – 035X - Nuclear Medicine & CT Scan 040X – Other Imaging Services (mammography, US, PET) 061X – Magnetic Resonance Technology (MRT) (MRI) 073X – 074X - EKG/ECG & EEG (Electroencephalogram) 086X – Magnetoencephalography (MEG) 092X – Other Diagnostic Tests

Data Collection Overview

- **Limitation** on some Bill Types (TOBs):
 - No RHC or Professional Claims
 - no replacement, voided, or corrected claims.
- **Exclude revenue codes 096X to 098X.** We do not collect data for Professional Services. Delete if on record.
- State Statute requires the collection of Race, Ethnicity, and patient sex. *More on this later!
- Place of service (POS) is assigned by WHAIC based on revenue codes and hierarchy.



Wipop Discharge Data Due Dates

We are currently collecting data for Q3²⁶

2026 Wipop Data Submission Calendar

Website: <http://www.whainfocenter.com> Email: whainfocenter@wha.org

2025 Q4 Data Submission		2026 Q1 Data Submission	
Standard Data Submission Deadline – Data Due	2/13	Standard Data Submission Deadline – Data Due	5/15
Standard Deadline <u>fix Edits</u> & Mark QTR Complete	2/27	Standard Deadline <u>fix Edits</u> & Mark QTR Complete	5/29
Extended Deadline - Date for Data Submission	3/5	Extended Deadline Date for Data Submission	6/5
Extension Deadline to <u>fix Edits</u> & Mark QTR Complete	3/19	Extension Deadline to <u>fix Edits</u> & Mark QTR Complete	6/18
❖ Review data ~ Validation Reports in Portal	3/23	❖ Review data ~ Validation Reports in Portal	6/22
Deadline to Validate and Return Affirmation	3/31	Deadline to Validate and Return Affirmation	7/1
Data Released	4/10	Data Released	7/10
2026 Q2 Data Submission		2026 Q3 Data Submission	
Standard Data Submission Deadline – Data Due	8/14	Standard Data Submission Deadline – Data Due	11/13
Standard Deadline <u>fix Edits</u> & Mark QTR Complete	8/28	Standard Deadline <u>fix Edits</u> & Mark QTR Complete	11/27
Extended Deadline - Date for Data Submission	9/1	Extended Deadline - Date for Data Submission	11/30
Extension Deadline to <u>fix Edits</u> & Mark QTR Complete	9/11	Extension Deadline to <u>fix Edits</u> & Mark QTR Complete	12/11
❖ Review data ~ Validation Reports in Portal	9/14	❖ Review data ~ Validation Reports in Portal	12/15
Deadline to Validate and Return Affirmation	9/25	Deadline to Validate and Return Affirmation	12/29
Data Released	10/9	Data Released	1/11/27

📌 See our website if your providers would like information on the Physician Review process.

Wlpop System Overview

Wlpop Updates

Reviewing Users

Uploading Data

Automated Emails

Valid and Invalid Batch Files

Duplicate Patient Control Numbers

Wlpop

Home User Links ▾ Wlpop Manual ▾ Data Detail ▾ Data Deliverables ▾

Announcements & Important Dates

10/20/2026	The Annual Wlpop Training	Add To Calendar
10/22/2026	The Annual Wlpop Training	Add To Calendar
10/29/2026	The Annual Wlpop Training	Add To Calendar

Wlpop Production

Wlpop Test

Training:

The **three virtual Wlpop training session registration links are located** on the WHA website under the [Education Tab](#). Once you register, please note the time and add the event to your calendar. The WHA system does not provide or offer an “Add to my calendar” option.

Wlpop Training material is available on our [website](#) under the News and Highlights tile.

Large File Uploads:

Large batch files over 100 MB will not process. These files must be split into smaller size files in order to process through the system. Please allow your files to process before uploading a second time.

New Staff/Users:

All **new users must register** to the Wlpop site to use the system. [User Login - Wlpop](#)

- **Quarterly Data Reminder!** Refer to the online [calendar](#) for more information.
- For questions email us at whainfocenter@wha.org

Thank you.

2026 Q3 Data Submission	
Standard Data Submission Deadline – Data Due	11/13
Standard Deadline fix Edits & Mark QTR Complete	11/27

Wlpop Production

Home User Links ▾ Wlpop Manual ▾ Data Detail ▾ Data Deliverables ▾

Select Facility:

000 - WHA Test Hospital ()

5

Batch Review

Wlpop (pronounced WHY POP) has two secured databases. This is the **Production** site to submit/upload and FIX edits in your quarterly discharge data. *Test your batch files for errors/omissions in the **Test Site**.*

Discharge Data is due monthly or quarterly as follows:

1st Quarter	January 1 - March 30 dates of service	Due Date:	5/15
2nd Quarter	April 1 - June 30 dates of service	Due Date:	8/15
3rd Quarter	July 1 - September 30 dates of service	Due Date:	11/15
4th Quarter	October 1 - December 30 dates of service	Due Date:	2/15

Hospitals and ASC's Primary contact(s) assumes responsibility for the quarterly files and Affirmation Statement.

File Upload

Request Extension

2

1) Note the Messages if any.

2) Extension Request must be done 10 days before the close of the quarter.

3) Keep track of the users listed - are they all needed?

4) Verify the name of the Vendor that creates the file.

5) Are you in the right facility? Name changes or mergers?

Wlpop Users

Please take a moment to review your facility's Vendor Name, and list of Wlpop Users or Vendor(s) authorized to access the WHAIC secure Wlpop System. If the Vendor Name is incorrect, or if any of the names listed no longer require access to Wlpop, please contact whainfocenter@wha.org, as it is the facility's responsibility to notify WHAIC with any staff updates or corrections. Primary contacts may make changes to your list of current users, please see "User Management" under the User Links dropdown in the navigation menu for more information.

Vendor Name:

4

Click [here](#) for Roles definition

First Name	Last Name	Title	Email Address	Role	Last Login
Cindy	Case	Director of Data Management and Integrity	ccase@wha.org	IC Primary User	10/5/2026

3

NEW: Vendor and User List of Names

Wlpop Users

Please take a moment to review your facility's Vendor Name, and list of Wlpop Users or Vendor(s) authorized to access the WHAIC secure Wlpop System. If the Vendor Name is incorrect, or if any of the names listed no longer require access to Wlpop, please contact whainfocenter@wha.org, as it is the facility's responsibility to notify WHAIC with any staff updates or corrections. Primary contacts may make changes to your list of current users, please see "User Management" under the User Links dropdown in the navigation menu for more information.

Vendor Name: Epic

Click [here](#) for Roles definition

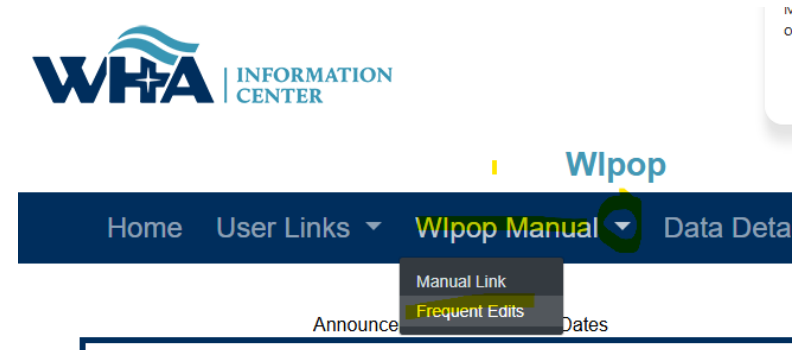
First Name	Last Name	Title	Email Address	Role	Last Login
Pamela	Knutson	Operations Analyst	knutson.pamela@mayo.edu	IC Primary User	9/23/2026
Dawn	Reidt	Operations Analyst II	reidt.dawn@mayo.edu	IC Primary User	9/28/2026

New: Frequent Edits/Errors

Located in the Education and Training for now!

Wipop is in the process of getting a face lift

- How to Reopen/ Close and Delete a batch
- How to delete a record
- How to address Blank or Ghost Edits
- How to correct a Date of service edit
- How to find a patient record



Extension Requests

- Extension requests must be done in the Wlpop Production Application.
- Not to be used to delay the quarterly submissions due to vacations or holidays.
Should be used only when:
 - Fire, Flood, Weather Event, Vendor Changes, Coding backlog, etc.
- We may contact you even with an extension request on file
 - Experience has taught us to never make assumptions.
 - We have statutory timelines we must adhere to.

Select Facility:

Wlpop (pronounced WHY POP) has two secured databases. This is the **Production** site to submit/upload and FIX edits in your quarterly discharge data. *Test your batch files for errors/omissions in the **Test Site**.*

Discharge Data is due monthly or quarterly as follows:

1st Quarter	January 1 - March 30 dates of service	Due Date:	5/15
2nd Quarter	April 1 - June 30 dates of service	Due Date:	8/15
3rd Quarter	July 1 - September 30 dates of service	Due Date:	11/15
4th Quarter	October 1 - December 30 dates of service	Due Date:	2/15

Hospitals and ASC's Primary contact(s) assumes responsibility for the quarterly files and Affirmation Statement.

**Must file 10 days
before the data is due!**

Uploading Data

- Upload Data directly in Wlpop

Wlpop Production

[Home](#) [User Links ▾](#) [Wlpop Manual ▾](#) [Data Detail ▾](#) [Data Deliverables ▾](#)

File Upload

[Back to Production](#)

000 - WHA Test Hospital

To submit your inpatient/outpatient file please choose a quarter and your preferred upload method below and click upload. Do not close the browser window while the file is being uploaded to our server. Once your file has been accepted, a notice will appear and submitter as well as facility Primary contact(s) will receive an email notification.

Step 1.

Step 2. Upload Method: 1 ☐ Create Encrypted Patient Identifier and Upload File (AKA Black Box) ⓘ **Name is in the file.**
2 ☐ Upload 837 Claim file (file contains encrypted patient identifier) ⓘ **Name has been converted already.**

Step 3. No file chosen

001 - Amery Regional Medical Center

To submit your inpatient/outpatient file please choose a quarter and your preferred upload method below and click upload. **Do not close the browser window while the file is being uploaded to our server.** Once your file has been accepted, a notice will appear and submitter as well as facility Primary contact(s) will receive an email notification.

Step 1. Quarter 2, 2023

Step 2. Upload Method: 1) ☐ Create Encrypted Patient Identifier and Upload File (AKA Black Box) ⓘ
2) ☒ Upload 837 Claim file (file contains encrypted patient identifier) ⓘ

Step 3. Choose File Facility075_TestFile.txt

Upload

Batch Review

File Received does not mean the file "Processed" it means we acknowledge the file was submitted. You will either see it in the Batch Review Screen or you will receive an Invalid Batch Email!

File Received

Thank you for uploading your discharge data file. The file is currently being processed, a confirmation email will be sent letting you and the primary contact(s) know if it was accepted as a valid or invalid batch. For more information, please contact whainfocenter@wha.org.

LOOP 2010BA: SUBSCRIBER NAME
NM1*IL*1*NULL*****MI*3CFD1B33ACBD5475CE36D8C439FEC42475B9ADBEC7B91A6926DACF0F45BE269F-S530J~
N3*236 N MAIN ST~
N4*MADISON*WI*53717~
DMG*D8*19830501*F*M*5:2*****ZZ*ENG~

Subscriber Race, Ethnicity

Subscriber Language

NEW FILE PROCESSING MESSAGES

Valid Batch File

- Valid batch email goes to Primary and submitter
- Invalid Records are Edits

From: WHA Information Center <whainfocenter@wha.org>
Sent: Tuesday, September 22, 2026 10:49 AM
To: _
Subject: [EXTERNAL] 095 2026Q3 Wlpop Production: Batch Uploaded - Review Your Batch File Now

External Email: Don't click links or attachments unless you trust the email.

Batch submitted to Wlpop Production on Sep 22 2026 10:49AM has been successfully uploaded.

Invalid records need to be corrected as soon as possible to complete the data submission requirements. If your file does not contain invalid records, we encourage you to run a summary profile report available in real-time in Wlpop, to review the accuracy of your submission before the close of the quarter.

To validate and complete your batch submission, go to <https://wipopid10.whainfocenter.com>, login to Wlpop and select your facility, then click [Batch Review]. From the Batch Review page click [View] on this batch to see a list of invalid records.

Batch file email receipts are sent to the data submitter and the primary contact only. If others in your organization rely on this information to correct edits, run reports or validate data, please forward accordingly.

Batch #: 238293
File Name: WF_WHA_Q3_Exclude_Duplicates_09220957.837
Submitted By: [\[Redacted\]](#)
For Facility: [\[Redacted\]](#)
For Quarter: 3 2026

Total Records: 4262
Valid Records: 3736

Invalid Records: 526

Inpatient Valid: 13
Inpatient Invalid: 1

Outpatient Surgery Valid: 41
Outpatient Surgery Invalid: 2

**Invalid Records = Edits that
have to be worked.**

Sample Invalid Batch

- Automated Invalid Batch Email

Email is sent to primary and person uploading

[External]006 2025Q3 Wlpop Production: Invalid Batch



WHA Information Center <whainfocenter@wha.org>
To: Cooley, Kay (Tamarack Health Ashland Medical[...])
Cc: WHAInfoCenter

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Thank you for submitting your quarterly data to WHAIC. The batch submitted to **Wlpop Production** on Oct 13 2025 7:02AM could not be processed due to the issues specified below.

Login to [Wlpop](#) and check the upper right corner for "Messages" related to this file.

File Name: HAMHWA_10100941_837R_Aug.txt
Submitted By: kcooley@tamarackhealth.org
For Facility: 006 - Tamarack Health Ashland Medical Center
For Quarter: 3 2025

Transaction	Claim	Error
0	0	There were not records in file or there was an error parsing the file. Please contact the WHA Information Center with questions.
0	0	Value in ISA06: 044 does not match the facility number specified for this file: 006

Please correct these issues and resubmit the data.

The file submitter will receive this message, with applicable patient control numbers added, in his/her WHAIC User messages at <https://wipopcd10.whainfocenter.com>

If you need further assistance, please contact us at whainfocenter@wha.org

Types of Format Failures

*The file contains PHF patient name or social security number.

- 10% or more missing address to complete the census block group detail.
- 25% or more records with a race or ethnicity of unavailable / denied.
- Structurally insufficient or missing segments, facility ID is wrong, etc.
- File size is over 100Meg.
- Duplicating patient control numbers/encounters in the file

Invalid Batch File— Duplicate Records

Two types of batch file rejects as it relates to duplicate records that apply.

1. **Duplicates within same file**— two records with the same patient control number in file.
2. **Duplicate patient control number of a record/encounter that already exists in Wlpop**

To fix and/or remove duplicates:

Resubmit the batch with the phrase **exclude_duplicates** somewhere in the file name.

Example file name: Q225 WIPOP IN OP exclude_duplicates.txt

- This process applies to both types of duplicate rejects.
- If the record already exist, we will keep the original encounter/record.
- The batch file email response will include the number of records submitted and number of duplicates removed.

Delete a Batch or Delete a Single Record

- Delete a batch or full line item(s) of records takes approx. 20 min.

Quarter 3, 2025 (Standard Data Due Date: 11/14/2025 12:00:00 AM) [Data Enter New Batch](#)

Batch Num	Patient Type	Total Records	Valid Records	Invalid Records	Available Options
(Uploaded 10/13/2025 10:18:28 AM)	Inpatient	44	42	2	View Delete
	Outpatient Surgery	287	287	0	Complete
	Emergency Room	212	211	1	View Delete
	Observation	7	7	0	Complete
	Therapies	8	8	0	Complete
	Outpatient Lab/Rad	598	597	1	View Delete
	Other Outpatient	5	5	0	Complete

[Delete Batch](#) [Delete Entire Batch 15-20 Min](#)

Delete Patient Type - Entire Grouping(s) of records

Edit Record

018 - Aurora Medical Center Burlington

Patient Control - Inpatient

Delete Record

Delete single records in the Batch File Review - Edit Record Screen

Patient Details

Unique Case ID: A7F928D1725AB10 MRN:

- Delete a single record in the edit record screen

Fixing edits—All Errors

- Fix edits one by one; or
- by data type; or
- by type of error.



If you have edits,
please look at
them before
contacting me

Batch Detail

014 - Black River Memorial Hospital

Batch #223307

Outpatient Surgery

[Create New Record](#)

Total Records With Errors: 23

Patient Control	MRN	Admission (OP)	
		041	
		061	
		041	
		041	
		041	
		05082023	05092023 Edit
		04052023	04052023 Edit

Use the drop-down feature to isolate record type and errors/edits.

- (All Errors)
- (All Errors)
- CPT/HCP/PCS/Rate Errors (20)
- Ethnicity Errors (1)
- Operating NPI Errors (1)
- Primary Language Errors (1)
- Principal Procedure Errors (20)
- Revenue Code Errors (1)
- Service Date Errors (1)
- Statement Covers Period Through Errors (1)
- (All Alerts)
- Date of Birth Alerts (9)
- Ethnicity Alerts (27)
- Expected Source of Pay ID Alerts (1)
- Payer ID Alerts (2)
- Race Alerts (27)

Fixing Alerts... do you have to?

- What about Alerts? Should we fix them?
 - Technically, no - but there are there several that deserves review.

Batch Num #228889 (Uploaded 9/22/2026 10:47:30 AM) Delete Batch View Errors	Patient Type	Total Records	Valid Records	Invalid Records	Available Options	Alert Records
	Inpatient	16	12	4	View Delete	5
	Outpatient Surgery	17	14	3	View Delete	0
	Emergency Room	144	141	3	View Delete	11
	Observation	6	5	1	View Delete	0
	Therapies	116	112	4	View Delete	10
	Outpatient Lab/Rad	197	194	3	View Delete	12
	Other Outpatient	678	616	62	View Delete	38

Expected Source of Payment ID/Type: 

Secondary Source of Payment ID/Type:

Click on the underlined Expected Source of Payment and you'll see **this is a mapped payer s/b A-109**

Expected Source of Payment ID/Type:

Payer on claim: CIGNA HEALTHCARE

Fixing Edits... Ghost Edits

- Did the batch show an edit, but nothing came up to review? If so, that's called a ghost edit.

Quarter 4, 2025

(Standard Data Due Date: 2/14/2026 12:00:00 AM)

[Data Enter New Batch](#)

Batch Num #235469 (Uploaded 2/11/2026 2:43:24 PM)	Patient Type	Total Records	Valid Records	Invalid Records	Available Options	Alert Records
Delete Batch	Inpatient	499	499	0	Complete	121
View Errors	Outpatient Surgery	1838	1836	2	View Delete	124
	Emergency Room	2597	2597	0	Complete	145
	Observation	107	107	0	Complete	13
	Therapies	80	80	0	Complete	12
	Outpatient Lab/Rad	4626	4626	0	Complete	274
	Other Outpatient	1530	1530	0	Complete	65

Quarter 3, 2025

Batch #232412

Outpatient (Lab-Radiology)



(All Errors)

[Create New Record](#)

No Records Found

Email thewhainfocenter@wha.org
Subject line– Clear Ghost Edit

Body of email: Provide your Facility name
and 3digit ID along with Batch number.

Frequent Data Collection Edits

- Patient Sex may be listed as M, F, O, U or X.
- **If O or U, Condition Code 45 must be used.*

Edit Record

Back To Batch Detail

000 - WHA Test Hospital

Patient Control #Test - Outpatient Surgery

Delete Record

Click the Diamond to see the edit.

Update Record

Patient Details

Unique Case ID:

Census Block Group:

MRN:

Zip Code:

Birth Date:

Gender:

O

Marital Status:

Primary Language:

Patient Type:

2

Place of Service:

1

Generate UCID

Edit 3030 - Gender does not correspond to accepted values. Value of U or O requires Condition Code 45 if transgender or ambiguous gender.

837 Claim Details

NPI Billing Provider:

Rendering NPI:

Referring NPI:

Attending NPI:

Operating NPI:

Other Operating NPI:

Point of Origin:

Admission Date/Time:

Admit Type:

Discharge Date/Time:

Expected Source of Payment ID/Type:

Secondary Source of Payment ID/Type:

Insurance Certificate Number:

Principal Diagnosis:

Admitting Diagnosis:

Claim File Indic Code:

Prov Based Loc:

Payer ID:

Condition Code 1:

Condition Code 2:

Frequent Data Collection Edits

External Cause Code are required when there is an injury diagnosis code – S code(s) on the record.

External Cause of Injury (ECI) Dx Codes V-Y: Section 4.6 in Manual

Additional Diagnoses and External Cause Codes: ⚠ This Section Contains Edits

	Code	POA	Delete	Description
1	M86671	☐	☐	Other chronic osteomyelitis, right ankle and foot
2	T8484XD	☐	☐	Pain due to internal orthopedic prosth dev/grft, subs
3	M25374	☐	☐	Other instability, right foot

Create more [Additional Diagnosis Record\(s\)](#) ? ☒ Delete Checked Diagnosis Record(s) ⚠ External Cause Code Required

Add 1 to create and then click underlined "Additional Diagnosis Record"

May need to add a line item to enter the code.

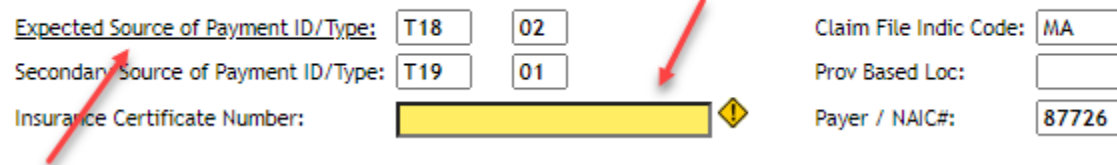
Put a 1 in Create and click underline

Social Determinants of Health (SDOH) DX codes INP 18>

This information impacts hospital reimbursement, as the Centers for Medicare & Medicaid Services (CMS) have implemented policies that increase payment for claims with certain SDOH codes, particularly those related to housing insecurity.

Frequent Data Collection Edits

- All records, except for Self Pay require an insurance certificate ID number. Sometimes known as plan, group or member ID.
- Facility has access to payer via EMR, claim, or the insurance card.
- Facilities are required to include insurance name on file. Click on the underlined Expected Source of Payment field to see payer name.



The screenshot shows a data entry form with the following fields:

Expected Source of Payment ID/Type:	T18	02	Claim File Indic Code:	MA
Secondary Source of Payment ID/Type:	T19	01	Prov Based Loc:	
Insurance Certificate Number:			Payer / NAIC#:	87726

Red arrows point to the 'Expected Source of Payment ID/Type' field (specifically the '02' dropdown) and the 'Insurance Certificate Number' field.

**For WC– use abbreviated patient control number or patient year of birth.*

Frequent Data Collection Edits

- If an **NPI number** is provided in the operating NPI field, *a valid CPT or HCPCS is required in the principal procedure field.*
 - **Delete** the Operating NPI number if no procedure exist – check revenue code section first.
- If NPI is missing in operating field and there's a Principal Procedure –
 - **Move Attending NPI** – down to Operating NPI – (may want to check claim or EMR)
- Attending NPI is required for inpatient and emergency department records only.
 - This is a standard billing rule – no exceptions.

837 Claim Details

NPI Billing Provider:	1407803638	Attending NPI:	1588695704	Expected Source of Payment ID/Type:	BGR	02	
Rendering NPI:		Operating NPI:		Secondary Source of Payment ID/Type:			
Referring NPI:		Other Operating NPI:		Insurance Certificate Number:	6435886067		
Point of Origin:	1	Admission Date/Time:	08022025	Principal Diagnosis:	N838	Principal Diagnosis POA:	
Admit Type:	1	Discharge Date/Time:	08022025	Admitting Diagnosis:		Principal Procedure:	58662
Discharge Status:	01	Statement From:	08022025	Reason For Visit Diagnosis 1:	R109	Principal Procedure Date:	08022025

NEW: Separate NPI's required for PBL Locations

Key Requirements & Timeline for Hospitals

- **Effective Date:** Beginning **January 1, 2028**, Medicare will completely deny Outpatient Prospective Payment System (OPPS) payments for any services furnished at an off-campus HOPD that fails to meet both the **separate NPI** and attestation requirements.
- **Attestation Window:** Initial attestations must be submitted between **January 1, 2026, and December 31, 2027** (or within two years for locations established after 2028). Subsequent re-attestations are capped at intervals of up to five years.
- **Covered Locations:** Applies to all off-campus provider-based departments located **more than 250 yards** from the main hospital campus or a remote location (including previously excepted or grandfathered sites). On-site departments are exempt.
- **Enrollment & Systems Impact:** Hospitals must update their CMS-855A enrollments in PECOS for every individual off-campus location. Revenue cycle systems, billing edits, and contract workflows must be reconfigured to align with the location-specific NPIs

Wlpop Requirements - Hospital PBL (2027/2028)

- **Obtain Separate Unique NPI:** Report PBL NPI to WHAIC for each off-campus hospital outpatient department (HOPD).
- **Covered Locations:** Applies to off-campus departments more than 250 yards from the main hospital campus or a remote location, including grandfathered sites. **On-campus** departments are **exempt**.
- **Wlpop System Update:** We will update our PBL report to include the new NPI and update the database with new reported PBLs & NPIs and align that billing number to the main hospital NPI number.

Closing Batch Files

- Once all the edits are done Mark Batch Complete
- Some facilities have many many batch files!
- We can't process data with open batch files

Quarter 2, 2026

(Standard Data Due Date: 8/14/2026 12:00:00 AM)

[Data Enter New Batch](#)

Batch Num #237726 (Uploaded 8/7/2026 10:54:47 AM) Delete Batch Mark Batch Complete	Patient Type	Total Records	Valid Records	Invalid Records	Available Option
	Outpatient Surgery	1026	1026	0	Complete
	Therapies	875	875	0	Complete
	Outpatient Lab/Rad	583	583	0	Complete
	Other Outpatient	26	26	0	Complete
Batch Num #237725 (Uploaded 8/7/2026 10:54:37 AM) Delete Batch Mark Batch Complete	Patient Type	Total Records	Valid Records	Invalid Records	Available Option
	Outpatient Surgery	1000	1000	0	Complete
	Therapies	455	455	0	Complete
	Outpatient Lab/Rad	540	540	0	Complete
	Other Outpatient	16	16	0	Complete
Batch Num #237724 (Uploaded 8/7/2026 10:54:13 AM) Delete Batch Mark Batch Complete	Patient Type	Total Records	Valid Records	Invalid Records	Available Option
	Inpatient	49	49	0	Complete



Running Reports

- Multiple reports are available in Wlpop must be in Batch Detail Screen
- We're open to suggestions... what do you need?
- You don't have to wait till the end of the quarter to validate data.
- Reports can/should be run throughout the quarter.

Wlpop

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Facility Reports

001 - Amery Regional Medical Center

Inventory Report

014 - Black River Memorial Hospital

Quarter 2, 2023

Generate Report

[Find Patient Record](#)[Direct Data Entry](#)[Create Report](#)[Report Descriptions](#)

Inventory Report

This report identifies by data type - the place of service, payer codes and patient control number on each line item.

[Back To Batch Review](#)

Running Reports in Wlpop

- How do you know if you're missing data?

WHA Information Center, LLC - Wlpop Data Submission

Data Integrity Report

Q1 2023

Close Report

01-01-2023 - Milwaukee Hospital

The Data Integrity Report is one of many real-time analytic reporting tools available to facilities. This report contains data from records without edits from all successful batch files. It is intended for any registered Wlpop user to run as a resource to evaluate and ensure the data is accurate and consistent with historical norms.

Review each patient type and verify the monthly data represents the correct number of patient encounters. Verifying the data may require numerous internal analytical tools, internal Census, Abstract or Audit Reports and/or communication with your vendor. Any change in patient volume over or under 20% should be investigated.

You may click on the **cell values in blue** to display a list of the underlying patient control numbers.

Patient Type	January	February	March	Current Quarter	Prior Quarter	% Change
Inpatient	764	701	0	1465	2728	-46.3%
Outpatient Surgery	908	826	0	1734	2602	-33.4%
Emergency Department Visit	4867	4658	0	9525	20297	-53.1%
Observation	296	277	0	573	994	-42.4%
Therapies	4826	4539	0	9365	14190	-34.0%
Outpatient (Lab-Radiology)	10829	9752	0	20581	31365	-34.4%
Other Outpatient	11601	10403	0	22004	32436	-32.2%
Total	34091	31156	0	65247	104612	-37.6%

WHAIC strongly encourages you to save a copy of your quarterly /validation reports. They are an excellent reference to help validate subsequent data submissions. It is your responsibility to validate and verify the accuracy and completeness of your facility data. WHAIC cannot do that for you. If you notice any data discrepancies, we will assist in troubleshooting potential problems.

Inventory Report

- Reports are continuing to be refined.
- Are there areas you would like to see added?
- Do you use the reports we offer?

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Close Report

View Report

Batch Number:

All Batches

Place of Service:

All Places of Service

Primary Payor:

Primary Diagnosis:

Primary Procedure:

Race:

All Races

Provider Based Location:

All Provider Based Locations

SDoH Z-Code:

All Z-Codes

WHA Information Center, LLC - Wipop Data Submission

Inventory Report

Batch Number: ALL Total Records: 8044

We are continuing to refine the downloading and printing options.

001 - Amery Regional Medical Center

Quarter Year: Q1 2023

Patient Type / Place of Service	PControl	MRN	Primary Payor	Payer Name	Primary Diagnosis	Secondary Diagnosis	Principal Procedure	PBL ID	Race	Ethnicity	Claim File Indic Code	Primary Language
Emergency Dept Visit			MED-09	MEDICARE MANAGED CARE MEDICA	R531				5	2	MA	ENG
Outpatient (Lab-Radiology)			OTH-22	HP SELF INSURED	L299				5	2	CI	ENG
Outpatient (Lab-Radiology)			MED-09	MEDICARE MANAGED CARE MEDICA	M47816				5	2	MA	ENG

Portal Overview – Processed Data

Once the quarter is complete: Get data off the portal in Data Deliverables

Wlpop

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Validation Reports

Primary contacts will receive an email letting them know the quarterly reports are available for validation.

Validation Reports

Data Affirmations

Back To Production

	File Name	Description	Size	7-Zip Password	Keyword	Date Posted	MD5 Checksum
Download	2023 Q1 Validation Reports For Facility 008.zip	2023 Q1 Validation Reports for 008-SSM Health St. Clare Hospital – Baraboo (Baraboo)	3079834			6/14/2023 5:55:34 AM	D7B4CC101A8BF154FC26AE94C89FA713

DHS 120.11 Common data verification, review and comment procedures.

(1) **APPLICABILITY** The data verification, review and comment procedures in this section apply to data submitted by hospitals and ambulatory surgery centers as described in [DHS 120.12 \(5\) and \(d\), \(5m\) \(c\) and \(d\), \(6\) \(d\) and \(e\) and 120.13 \(a\) and \(4\)](#).

(2) **DEFINITION** In this section, "facility" means hospitals and freestanding ambulatory surgery centers.

(3) **FACILITY DATA VERIFICATION, REVIEW AND COMMENT PROCEDURES** (a) Each facility shall review its collected data for accuracy and completeness before submitting the data to the department. (b) The department shall check the accuracy and completeness of all submitted data and record all questionable data based on standard edits or the electronic editing features of the department's data submission system.

(c) If the department determines data submitted by the facility to be questionable, and the department has determined that the data cannot be verified or corrected by telephone or electronic means, the department may return the questionable data to the facility or the facility's qualified vendor with information for revision and resubmission.

What to know about Validation Reports

◇ Reports are posted either early or on time – check the calendar for timeline.

An Automated Email is sent to Primaries!

◇ Each time a batch file is opened, **new reports/affirmation are automatically** run

◇ The validation and affirmation return date is the same!

Wlpop

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Validation Reports

Data Affirmations

Back To Production

Validation Reports

Primary contacts will receive an email letting them know the quarterly reports are available for validation.

File Name	Description	Size	7-Zip Password	Keyword	Date Posted	MD5 Checksum
Download	2023 Q1 Validation Reports For Facility 008.zip	2023 Q1 Validation Reports for 008-SSM Health St. Clare Hospital – Baraboo (Baraboo)	3079834		6/14/2023 5:55:34 AM	D7B4CC101A8BF154FC26AE94C89FA713

What are Validation Reports?

- Multiple types of reports posted
- Review the Payer Reports
- Save reports for rolling 5 Quarters
- The SPR only has 12 pages max!
 - Breakdown of each patient type, by month, by current vs prev qtr. % change
 - Includes expired patients, payer summary, gender, age, race, ethnicity
 - Includes total charges and record totals for SDOH and provider based location
 - Includes graphs for each data type with number of visits over 12 month period.

Name	
 Diagnoses Not Present On Admission Gunde...	
 No Medicare Age 68+ Gundersen Lutheran ...	
 Outpatient Surgery Principal Procedure Repo...	
 Payer Detail Report Gundersen Lutheran Me...	
 Profile Report Gundersen Lutheran Medical ...	
 Summary Profile Report Gundersen Lutheran...	
 Unknown Payer Gundersen Lutheran Medica...	

Vendor: Epic

Summary Profile Report

The **summary profile report** is available in real-time once a batch is uploaded into Wlpop and included with your quarter-end validation files. The purpose of this report is to provide you the tools you need to **review, analyze and validate your quarterly discharge data submission against the number of patients seen and prior quarter submissions.**

Evaluate in greater detail:

- Variance in percent (%) change of 20% (highlighted in RED) ***20% variances will require a thorough explanation on the Affirmation Statement***
- Significant shifts or spikes in the month by month detail

Total record volume submitted in each data type/month should run consistent. Any irregularities (spikes/declines) should be addressed immediately. Review each patient type and verify the monthly data represents the correct number of patient encounters. *Verifying the data may require numerous internal analytical tools, internal Census, Abstract or Audit Reports and/or communication with your vendor. Any change in patient volume over or under 20% should be investigated.*

Contact WHAIC staff if you have questions about your data, this report or the need for a caveat at whainfocenter@wha.org. Please retain a copy of this validation report for your records.

Patient Type (Total Records)	April	May	June	Current Quarter	Prior Quarter	% Change
Inpatient	1,781	1,861	1,868	5,510	5,406	1.9%
Outpatient Surgery	1,514	1,503	1,473	4,490	4,354	3.1%
Emergency Department Visit	3,088	3,019	2,916	9,023	9,260	-2.6%
Observation	276	279	276	831	796	4.4%
Therapies	3,738	3,662	3,709	11,109	9,984	11.3%
Outpatient (Lab-Radiology)	4,298	4,095	3,987	12,380	12,267	0.9%
Other Outpatient	2,237	2,226	2,196	6,659	6,303	5.6%
Total	16,932	16,645	16,425	50,002	48,370	3.4%

Patient Type (with Language)	Current Quarter Recort Count	Current Quarter Records with Language	% Records with Language
Inpatient	5,510	5,497	99.8%
Outpatient Surgery	4,490	4,485	99.9%
Emergency Department Visit	9,023	8,952	99.2%
Observation	831	825	99.3%
Therapies	11,109	11,102	99.9%
Outpatient (Lab-Radiology)	12,380	7,715	62.3%
Other Outpatient	6,659	3,651	54.8%
Totals	50,002	42,227	84.5%

Payer Report– Non Medicare Patients

WHA Information Center, LLC - Wipop Data Submission

Q2 2025

Report on NON-MEDICARE Primary Payer for Patients Aged 68 and Older

Place Of Service	Patient Control	Batch Number	Payer	Description	Age
INPATIENT	2	232	OTH-61	Self-Pay, Fee for Service	88
INPATIENT	4	232	OTH-41	Workers Comp	68
INPATIENT	9	232	OTH-41	Workers Comp	74
INPATIENT	8	232	OTH-41	Workers Comp	68
INPATIENT	4	232	OTH-61	Self-Pay, Fee for Service	68
INPATIENT	5	232	OTH-41	Workers Comp	68
INPATIENT	9	232	OTH-61	Self-Pay, Fee for Service	97
INPATIENT	0	233	OTH-61	Self-Pay, Fee for Service	71
INPATIENT	2	233	OTH-61	Self-Pay, Fee for Service	73
INPATIENT	6	233	OTH-61	Self-Pay, Fee for Service	75
INPATIENT	9	233	OTH-61	Self-Pay, Fee for Service	73
INPATIENT	2	233	A12-09	Commercial	71
INPATIENT	3	233	OTH-61	Self-Pay, Fee for Service	75
INPATIENT	9	233	A43-09	Commercial	71
INPATIENT	3	233	A43-09	Commercial	70
INPATIENT	2	233	BGR-02	BadgerCare, HMO/PPO	71
OUTPATIENT SURGERY	8	232	A12-09	Commercial	75
OUTPATIENT SURGERY	5	232	OTH-41	Workers Comp	68
OUTPATIENT SURGERY	2	232	A12-09	Commercial	69
OUTPATIENT SURGERY	0	232	A30-09	Commercial	70
OUTPATIENT SURGERY	7	232	A30-09	Commercial	68
OUTPATIENT SURGERY	8	232	A30-09	Commercial	69
OUTPATIENT SURGERY	1	232	OTH-61	Self-Pay, Fee for Service	85
OUTPATIENT SURGERY	4	232	A12-09	Commercial	79
OUTPATIENT SURGERY	1	232	OTH-61	Self-Pay, Fee for Service	71
OUTPATIENT SURGERY	4	232	BGR-02	BadgerCare, HMO/PPO	71

This facility has 41 pages of non-Medicare patients.

So many work comp and self pay...

What about those Commercial insurance patients over 68...

Please review this report and look for anomalies in payer.

We provide the patient control number to make it easier to go in and change the payer on our side and yours. It makes a difference to those who use your data.

9/11/2025

The trusted source of Healthcare Data

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Proactive SDOH Data

- ❖ I mentioned collecting and reporting SDOH data earlier. Review the Summary Profile Report to verify it's in the files.
- ❖ There are financial penalties for not collecting this data.

WHA Information Center, LLC - Wipop Data Submission

2025 Q2

Vendor: Epic

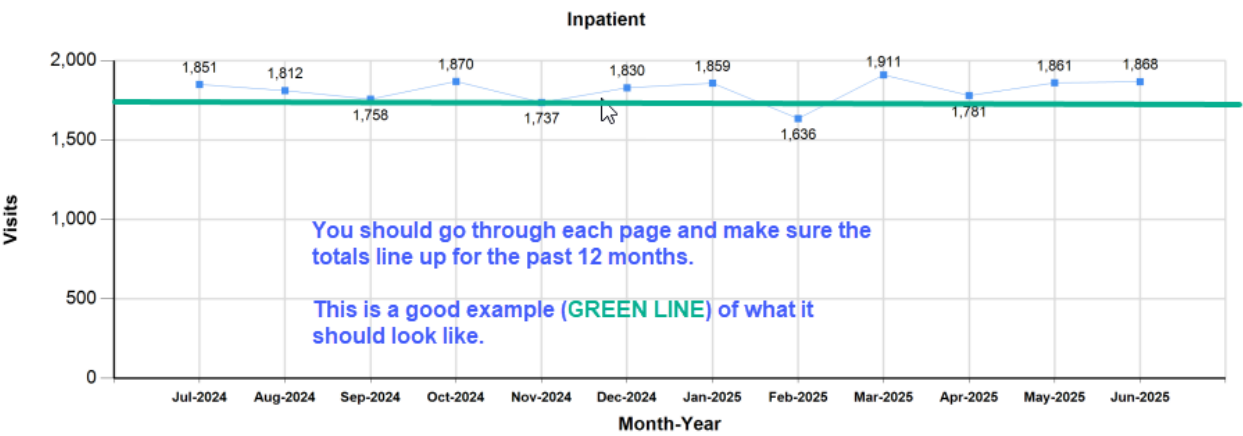
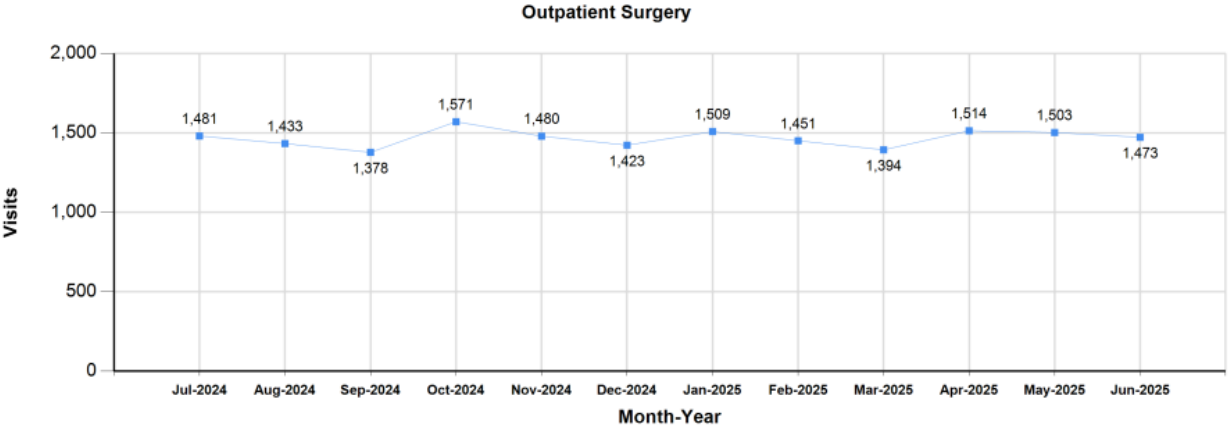
Summary Profile Report

Social determinants of health, oftentimes abbreviated as (SDOH) are the economic and social conditions in which people are born, live, grow, work and age in. They may impact a wide range of health and quality of life risks and outcomes for patients.

Both CMS and TJC require you to have a written plan for addressing health equity. The data collected from claims with reported SDOH codes is being used by CMS to analyze data and health trends. This document by CMS highlights how CMS is using the data: <https://www.cms.gov/files/document/z-codes-data-highlight.pdf> If you are not currently reporting SDOH codes, please review your file and mapping to report these codes out of the EMR or off the claim accordingly.

Record Totals for Social Determinants of Health (SDOH)		
SDOH Category	Description	Record Count Age 18+
Z55	Problems related to education and literacy	2
Z56	Problems related to employment and unemployment	8
Z57	Occupational exposure to risk factors	1
Z58	Problems related to physical environment	1
Z59	Problems related to housing and economic circumstances	872
Z60	Problems related to social environment	7
Z62	Problems related to upbringing	7
Z63	Other problems related to primary support group, including family circumstances	29
Z64	Problems related to certain psychosocial circumstances	0
Z65	Problems related to other psychosocial circumstances	25

Validating Data



Affirmation Statement

- The data submission and sign off process is 100% electronic.
- The **Affirmation Statement** is a two-prong process to confirm the data was validated.
 - Requires reviewer to check a box verifying data was reviewed; and
 - Requires comments if there is a 20% variance in the data.
- In general, the number of patients seen each month is relatively consistent.
- ***Download and save either an electronic or paper copy*** your summary profile report and affirmation statement for future reference.

Reports and Affirmation are deleted after 30 days.

Affirmation

Facility Affirmations

Back to Affirmation List

WHA Information Center, LLC - Wlpop Data Affirmation

Q2 2026

Data Affirmation

The affirmation statement is a high-level summary of the quarterly discharge data submitted, by month, for each data type. As stated under (DHS) 120.11, each facility must review its data for accuracy and completeness through internal reports such as a census, abstract or other internal reports or auditing methodology. Once the data is verified and validated it must be attested to and electronically signed by the chief executive officer or administrator of the hospital or freestanding ambulatory surgery center, or his/her designee.

**WHAIC encourages facility contacts to share this information with the data analytics and/or end user staff. Please keep a copy of this document for your records.*

Variances in data must be reviewed prior to form submission.

Patient Type	April	May	June	Current Quarter	Prior Quarter	% Change
Inpatient	104	97	105	306	289	5.9%
Outpatient Surgery	147	148	137	432	416	3.8%
Emergency Dept Visit	490	587	539	1616	1414	14.3%
Observation	15	24	39	78	112	-30.4%
Therapies	956	951	1078	2985	2753	8.4%
Outpatient (Lab-Radiology)	1524	1437	1541	4502	3976	13.2%
Other Outpatient	328	313	354	995	1067	-6.7%
Total	3564	3557	3793	10914	10027	8.8%

- ☒ Variances over or under 20% in any of the patient types (data in red) requires a thorough explanation/comment. Please provide enough detail to describe the reason for the change in record volume, how data will be corrected in future submissions, and if a caveat is necessary. For questions, or to provide additional information, contact WHAIC at whainfocenter@wha.org
- ☒ I HEREBY ATTEST, to the best of my knowledge, the data for the second quarter 2026 that was submitted to WHA Information Center by _____ was reviewed internally, and is accurate. Submission of this form is considered a signed affirmation from the CEO/designee whose name appears below.

CEO/Designee: _____

Comments: This quarter, the Observation patient type volume declined significantly compared to the previous quarter. April 2026 reflected a notably lower account count than the other two months in the quarter. A complete review of all Observation accounts was conducted, and the reported volume was validated as accurate. No specific factors were identified to explain the decrease, other than variations in the level of care required by patients during the period.

Submitted By: _____

Date Submitted: 9/28/2026 8:05:35 AM

Print/Export

Payer Audits will continue in 2027

Wlpop Production

Home User Links ▾ Wlpop Manual ▾ Data Detail ▾ Data Deliverables ▾

Select Facility: [Manual Link](#) [Frequent Edits](#) [Batch Review](#)

Wlpop (pronounced WHY POP) has two secured databases. This is the **Production** site to submit/upload and FIX edits in your quarterly discharge data. Test your batch files for errors/omissions in the **Test Site**.

Discharge Data is due monthly or quarterly as follows:

1st Quarter	January 1 - March 30 dates of service	Due Date:	5/15
2nd Quarter	April 1 - June 30 dates of service	Due Date:	8/15

[File Upload](#) [Request Extension](#)

Scroll to Appendix Section at the bottom
7.4– Expected Source of Payment

Payer Audit to Continue

- Many facilities are not mapping payers correctly.
- Payer mapping is required for all insurance types.
- The audit will look specifically at:
 - Medicare– MED
 - Medicare Advantage- MPC
 - Medicaid– T19
 - BadgerCare BGR
 - Commercial– A##
- Review your Payer Reports and make sure the 68+ patients are assigned to either Medicare (MED) or Medicare ADVANTAGE (MPC)

Commercial Insurance

- All commercial insurance should be mapped to ~~Axx~~ – 09 Code.
- SelfInsured is mapped to OTH-21

Payer ID	Pay Type	Payer Name (Expected Source of Payment): The payer refers to the primary entity that pays the claims or administers the insurance product, benefits, or both.	Other details: Website & comments Medicare Advantage plans = MPC 09
A10	09	Aetna (Aetna Healthcare Assurance Programs of Wisconsin, Inc.)	https://www.aetna.com
A11	09	Ambetter (Managed Health Services Insurance Corp.)	Marketplace: https://www.ambetter.com
A12	09	Blue Cross Blue Shield (aka Anthem, Anthem Blue, etc.)	www.anthem.com
A15	09	Cigna Health and Life Insurance Company	Multiple plan types: https://www.cigna.com
A16	09	Common Ground Healthcare Cooperative (Brookfield)	https://www.commongroundhealthcare.org/our-plans/information
A17	09	Dean Health Plan, Inc. (Madison)	com
A18	09	Group Health Cooperative of So	com

Outpatient / Outpatient Surgery

72

0.5%

A99-09 / AG ADMINISTRATORS	44567506	OTH-21
A99-09 / ALLIED	44486159	
A99-09 / ALLIED	44600505	
A99-09 / AMBETTER CLAIMS PROCESSING	44126154	A11-09
A99-09 / AMBETTER CLAIMS PROCESSING	44376992	
A99-09 / ANTHEM BCBS PPO	40891609	A12-09
A99-09 / BMI BENEFITS LLC	44680105	OTH-21

10/7/2025

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Name
Diagnoses Not Present On Admission Ascension...
No Medicare Age 68+ Ascension SE Wisconsin H...
Outpatient Surgery Principal Procedure Report A...
Payer Detail Report Ascension SE Wisconsin Hos...
Profile Report Ascension SE Wisconsin Hospital -...
Summary Profile Report Ascension SE Wisconsin...
Unknown Payer Ascension SE Wisconsin Hospita...

High-level Overview of Payers

	Year	Year	
Payor	2024	2025	% change
1 - MEDICARE	7,452,052	7,763,030	-4.0%
2 - MEDICAL ASSISTANCE/BADGERCARE	2,171,816	2,133,647	1.8%
3 - OTHER GOVERNMENT	323,526	341,822	-5.4%
4 - PRIVATE INSURANCE	5,369,805	5,649,997	-5.0%
5 - SELF PAY	289,229	312,047	-7.3%
6 - OTHER OR UNKNOWN	21,906	22,369	-2.1%
Grand Total	15,628,334	16,222,912	-3.7%

Review your facility race and ethnicity collection



- Do you ask the minimum as defined by WHAIC and OMB?
- Can your EMR (Epic, Cerner, Meditech) collect and report out more than one race?
- Do you have a multiracial option ?
- OMB Standards

2026 Updated Race Collection

Improving Race and Ethnicity Data Collection to Advance Health Equity

- 2024 WHAIC and WHA partnered with DHS to strengthen how ambulatory surgery centers (ASCs), hospitals, and health systems collect and report patient race and ethnicity data at registration and admission.

Our goal is to achieve better data collection by:

- Enabling patients to select more than one race and encourage hospitals and vendors to provide that detail in the files.
- Align WHAIC data collection with revised federal OMB standards (SPD 15), including addition of “Middle Eastern or North African (MENA)” and Hispanic/Latino options and incorporate subcategories for each race.
- Patients should self-report race and/or ethnicity

2026 Update to WHAIC Race Collection

August 18, 2026: Email went out to CFO's and all Wlpop Contacts

What's changing?

- Add Middle Eastern/North African (MENA) as a race category.
- Include Hispanic/Latino in the race collection.
- During the transition, WHAIC will continue collecting ethnicity as a separate data element.

Why the timeline was extended

- Survey responses showed some facilities needed more time for system and workflow preparation.
- Leadership engagement and awareness is needed!
- Staff need sufficient time and resources to prepare systems, workflows and communications.

Full Implementation: January 2028 (Q128)

- **WHAIC is not a Federal Agency** we are a contracted agency of the State of WI.
- Facilities are encouraged to prepare and comply earlier whenever possible.
- Share your facility's readiness status with appropriate leaders, including senior leadership and WHAIC as you see fit.

- -----

I am aware the Government extended deadline ~~was~~ **Updated!**

- **Full Information Collection Compliance:** Compliance for existing collections moved ~~September 28, 2029~~ extended from March 28, 2029).
- This does not change our timeline.

WHAIC Support During 2027

- 1. Focused Training** Race and ethnicity collection/reporting, including WHA Quality's "How to As training.
- 2. Wlpop Reporting Guidance** Training on system updates and expectations for revised race and ethnicity reporting in discharge data.
- 3. Quarterly Validation Reports** Reports will show the race categories each facility submits including use of the new categories.
- 4. Multiple-Race Validation Reports** Reports will be provided to help identify whether facilities submit more than one race for patients, using data across the next six quarters.
- 5. Technical Assistance** WHAIC will work with facilities and vendors to support implementation readiness.

Primary Race Collection Update w/New Race

Primary Race	2024	2025	% Change
American Indian or Alaskan Native	146,728	150,448	2.5%
Asian	239,254	258,135	7.9%
Black or African American	1,164,370	1,218,728	4.7%
White	13,699,012	14,196,511	3.6%
Native Hawaiian or other Pacific Islander	25,424	23,844	-6.2%
Middle Eastern or North African (MENA)	17	381	2141.2%
Hispanic/Latino (Ethnicity)	96	4,752	4850.0%
Declined	223,574	236,073	5.6%
Unavailable	129,859	134,040	3.2%

Secondary Race Reporting Update

Race:

Ethnicity:

Race 2:

Secondary Race	2024	2025	% Change
American Indian or Alaskan Native	7,850	10,196	29.9%
Asian	5,895	7,242	22.8%
Black or African American	15,907	19,220	20.8%
White	45,826	55,267	20.6%
Native Hawaiian or other Pacific Islander	2,663	3,297	23.8%
Middle Eastern or North African	0	46	n/a
Hispanic/Latino	74	243	228.4%



Casey Zimpel, RN, BSN

PowerPoint: WHAIC/WHA Data Race & Ethnicity Project

- WHAIC and WHA have partnered together to strengthen how ambulatory surgery centers (ASCs), hospitals, and health systems collect and report patient race and ethnicity data at registration and admission.
 - *Casey has a PowerPoint on our website to help facilities ASK the question and get better-patient self-reporting.*
-
- WHA and WHAIC will offer another opportunity to this training in 2027 and 2028.

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