



Spring is such a wonderful time of year. It brings a new phase of life, ideas, and opportunities. The flowers and trees are in full bloom and there's a freshness in the air.



What's new in WIpop?

WHA Information Center (WHAIC) would like to express our appreciation for your support in the smooth transition to the new single sign-on (SSO) functionality and WIpop Login during the past quarter. This transition allowed users to login with their facility credentials (work email and password) to access our system. It reduces the burden of our hospitals and ASCs to manage a separate username and password to get into the WIpop site.

We no longer maintain a separate portal as everything (data submission, reports, affirmation, etc.) is contained in the new WIpop login system. Having said that, I think it's worth recapping some of the areas we found need repeating:

Do you have or anticipate having new WIpop submitters, editors, or data users?

As a reminder, we do not create accounts for new or existing users. All users must be registered. This is a simple 3-step process:

- 1. Go to the WHA Info Center Data Submitters tab and click on WIPOP LOGIN
- 2. If you have never used the WHA/WHAIC site, choose Register. We will first verify that you do not have an email address on file with us. If your email address is not on file you will be required to register with a WIpop Role (Primary, Secondary or User) access.
- 3. Once registered and approved by WHAIC staff, you will receive an authentication email with a code to enter. Periodic authentication will be required.

Are you sure all your data is in?

This past year, there's been a noticeable trend of sending in partial quarterly data. In essence, I'm finding that the facilities are assuming a file is complete or waiting to hear from WHAIC if data is missing or for the quarterly reports to see if it's all in. Submission of the file and the full quarter of data is the responsibility of the facility. Please make sure it's all submitted. We operate with very limited staff and it's disruptive to continuously follow up with delinquent facilities or facilities missing data all together.

You may be wondering, how do you know... well, you can run a report of your data submission the day after your file is submitted using the "Data Detail" tab, Create Report and then choose your quarter. The Data Integrity Report is the best initial report.



Validation and Affirmation location:

The benefit of the new WIpop website is that it's all contained in one location. There's no other portal to use or separate login to get to this data. The Data Deliverables Tab contains the quarterly validation reports and affirmation statements. Several facilities have asked us to add back in the print and download option of the Affirmation Statement prior to signature. We agree, and that will be corrected by the end of quarter one data processing.



Are you collecting and reporting on Language data?

The Summary Profile contains a report of the number of records with and without language reported. We are asking you to review this report and update your file accordingly so we can continue to produce meaningful datasets and dashboards to help our data users.

Payer mapping:

Please be sure to map your Medicare Advantage Plans (AKA Medicare Part C) to the new MPC – 09 code. The professionals within and outside of your organizations use the payer data extensively to do meaningful data analysis and produce meaningful reports. This is a highly coveted piece of information widely used, but it's not useful if it's not mapped correctly.

New Payer Edit for Commercial Insurers – (A1X) codes, Medicare (MED), Medicare Advantage (MPC), and Medicaid (T19) and BadgerCare (BGR).



Effective Q2 2024 (starting in April 2024) we are hopeful to push an edit out to require facilities to include the Payer ID number. The Payer ID number allows providers and payer systems to talk to one another to verify eligibility, benefits and submit claims. The Payer ID is usually five (5) characters, but it may be longer. It may also be alpha, numeric or a combination. This field is not to be mapped to words like "Unknown" or the name of an insurance company.

The purpose of this field will allow WHAIC an internal and external cross check on accuracy of payer mapping and give data users a better result when reviewing payer assignment.



Do not replace or change any of the existing payer mapping fields. The Payer ID code is a separate field as described above. For more information on this topic, see our manual and reference materials.



Celebrating HIP WEEK: Recognizing the Vital Role of Health Information Professionals

From April 15 to 19, 2024, we celebrate HIP WEEK (Health Information Professionals Week), an annual event established by the American Health Information Management Association (AHIMA®) to spotlight the indispensable contributions of health information professionals (HIPs). This week serves as a platform to elevate awareness about the profession and the invaluable impact these professionals make in healthcare organizations every day.

HIP WEEK offers a timely opportunity to acknowledge and honor the dedicated individuals who tirelessly work behind the scenes to optimize data and enhance patient safety. These professionals are the unsung heroes of healthcare, leveraging their

expertise to ensure the accuracy, integrity, and security of patient information while championing best documentation practices.

For many, the intricacies of the work performed by HIPs may be unfamiliar. Therefore, it's essential to initiate conversations about their vital roles within healthcare organizations. Here are some key messages to convey the value of health information professionals:

- 1. Expertise in Healthcare Management Technology: Health information professionals undergo rigorous training in the latest management technology applications. This expertise enables them to navigate the complex workflow processes within various healthcare settings, ranging from expansive hospital systems to private physician offices.
- 2. Collaborative Approach to Patient Safety: HIPs collaborate with healthcare providers and departments across the board, including physicians, nurses, laboratory technicians, radiologists, and pharmacists. Their primary objective is to ensure the accuracy and accessibility of patient information, thereby promoting patient safety through meticulous documentation practices.
- 3. Diverse Scope of Responsibilities: The roles of health information professionals encompass a broad spectrum of responsibilities. These may include analyzing data to inform decision-making, implementing innovative data-driven solutions to enhance patient health outcomes, collaborating with different departments to streamline processes and reduce expenses, and designing tools to measure data accuracy and patient care effectiveness.

It's crucial to recognize that health information professionals serve not only within traditional healthcare settings but also in diverse sectors such as insurance companies, consulting firms, government agencies, pharmaceutical companies, nursing homes, law firms, and academic institutions.

As we observe HIP WEEK, let us extend our gratitude to health information professionals for their unwavering commitment to excellence in healthcare. Their innovative work and dedication are instrumental in shaping the future of patient care and advancing the healthcare landscape as a whole.

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