



H A P P Y

Holidays

November 23, 2023	Thanksgiving Day (Thursday) closed
November 24, 2023	Friday after Thanksgiving (Friday) closed
December 22, 2023	Christmas Eve observed (Friday), close at noon
December 25, 2023	Christmas Day (Monday) closed
December 29, 2023	New Year's Eve observed (Friday), close at noon
January 1, 2024	New Year's Day Closed

What's new in Wlpop?

As discussed during the annual in-person and virtual training, WHA and the WHA Information Center (WHAIC) have been gradually launching single sign-on (SSO) functionality for each of our data collection tools including the Wlpop Data Submission site. You are likely familiar with this type of login feature as most organizations today use some type of Duo Authentication, Microsoft Authentication, Multi-factor authentication or MFA, etc. This type of sign-on process enables all WHA and WHAIC users to have just one login for all our products and services. And it reduces the burden of our hospitals and ASCs to manage a separate username and password to get into the Wlpop site.

To be clear, users will login with their facility credentials i.e., (work email and password) to access our system. This would only apply to those hospitals/health systems that use Microsoft Accounts, otherwise, the user logs in with their email address.

New Users Accessing the system:

As a reminder, **we do not create accounts for new or existing users**. All users must be a registered user. This is a simple 3-step process:

1. Go to the [WHA Info Center - Data Submitters](#) tab and click on WIPOP LOGIN
2. If you have never used the WHA/WHAIC site, choose Register. We will first verify that you do not have an email address on file with us. If your email address is not on file you will be required to register with a Wlpop Role (Primary, Secondary or User) access.
3. Once registered and approved by WHAIC staff, you will receive an authentication email with a code to enter.

All future login attempts will be based on your own set of credentials that you use at your hospital or ASC to access our site. We no longer require a separate username or password for use.

In **addition to security updates** WHAIC has also made several changes to Wlpop:

- The Wlpop application has been updated to a more user-friendly one stop shop for submissions, reports, and affirmations.
- The 837 File Handler – it's now embedded in the Wlpop Application. Users no longer need to use a separate file to submit their quarterly data.
- File Messages are now located within the Wlpop Application.
- Delete Single Record is more prominently displayed in the Wlpop Edit Screen.
- Updates to Wlpop Users is available but needs a few tweaks.

While we are still in the process of gradually moving each application over to the new single sign-on functionality, the WHAIC main Login button to access the "Portal" has been disabled for Wlpop until we complete that task. We anticipate we'll have the central portal login/landing page available in the coming year.

New Payer Edit Coming Soon:

Effective Q2 2024 (starting in April 2024) we plan to push an edit out to require facilities to include the Payer ID number for Commercial Insurers – all the A codes, Medicare (including Medicare Advantage), and Medicaid (including BadgerCare) in the file. The Payer ID number is a unique ID assigned to each insurance company. It allows providers and payer systems to talk to one another to verify eligibility, benefits and submit claims. The Payer ID is usually five (5) characters, but it may be longer. It may also be alpha, numeric or a combination. This field is not to be mapped to "Unknown" or the name of an insurance company.

The purpose of this field will allow WHAIC an internal and external cross check on accuracy of payer mapping and give data users a better result when reviewing payer assignment. Based on WHAIC research most facilities use an EDI Claims Payer List to identify or map a Payer ID to ensure their electronic transactions **are routed to the right health plan**.

Are payer IDs universal?

Some national payers, such as Aetna (60054), Cigna (62308), and United Healthcare (87726) have universal payer IDs that can be used across all clearinghouses. Other payers can have different payer ids based on the clearinghouse.

The diagram illustrates the mapping of payer information. On the left, a form section is highlighted with a red box, containing the following fields:

- Expected Source of Payment ID/Type:** A12 09
- Secondary Source of Payment ID/Type:** (empty)
- Insurance Certificate Number:** ZRA72

On the right, another form section is shown with the following fields:

- Claim File Indic Code:** BL
- Prov Based Loc:** (empty)
- Payer ID:** 00950

Two blue arrows point from the 'Expected Source of Payment ID/Type' field to the 'Payer ID' field, indicating a mapping or lookup process.



Our intention is not to frustrate or add more to your already busy workload, our goal is to get the Payer ID off the encounter/claim that is already being processed by your organization. We are hopeful that once we have the Payer ID field populated, we can bump it up against an internal table and validate payers more frequently for accuracy.

Submitters should not replace the existing payer mapping fields with the Payer ID code as described above. The existing primary and secondary payer fields will remain the same see example.

For more information on this topic, see our manual and reference materials as follows:

Wlpop Data Submission Manual: <https://www.whainfocenter.com/Data-Submitters/WiPop/Hospitals>

Wlpop Payer Appendix: https://www.whainfocenter.com/Data-Submitters/WiPop/Hospitals/Appendix_74.pdf

Thank you for your support and all you do to make sure the data is accurate.

We wish you a joyful holiday season.

